

Corporate Services Release Report

Printed: 2/10/2009 2:38:37 PM

Page 1 of 4

Release Date: 2/9/2009

PR 9812 Truncation error When creating ticket from repair

DLL:MAINT

Details:

Truncation error When creating ticket from repair, when certain tickets are created from repair estimates (containing non-inventory items), a truncation error results

PR 9803 Invalid Use of Null when trying to print any Style X Ticket

DLL:TICKET

Details:

Invalid Use of Null when trying to print any Style X Ticket when there is not item number in the comment line item number. There is a ticket in TQ_DEMO that will casue the error 9095.

PR 9800 Non inventory parts do not invoice

DLL:MAINT

Details:

When invoicing a fleet work order non inventory parts do not get invoiced.

PR 9767 Wrong ticket is referenced when completing Transfer Job to New location

APP:RTMS

Details:

After transferring a Job to a new ticket using the 'Transfer Job to New Location' function, the original ticket(s) report the wrong transfer to DT number.

To reproduce, your rental ticket preference 'Suppress Transfer Message' has to be true.

Create a ticket from a job. Transfer the job to a new ticket using the 'Transfer Job to New Location'. The original ticket will have a new comment line stating 'ITEMS TRANSFERRED TO DT 800035 ON 1/30/2009'. The problem is that the ticket referenced is actually the original ticket and not the ticket it was transferred to.

PR 9743 Receiving error during second phase of Review and Approve

DLL:INVOICE

Corporate Services Release Report

Printed: 2/10/2009 2:38:38 PM

Page 2 of 4

Release Date: 2/9/2009

PR 9743 Receiving error during second phase of Review and Approve

Details:

The following issue was found locally in our test version 7.2.504 (compiled 1/26/09)

During the second phase of the Review process for a ticket, the following error is received.

Error Opening Recordset

While attempting to open ADO recordset, the system reports error:-2147217900 [Microsoft][ODBC SQL Server Driver][SQL Server]The multi-part identifier "invoiceitem.dticket" could not be bound.
SQL->SELECT tbl_snapshot_proformaitem.*, patterson.dbo.categories.invckey_rent, patterson.dbo.categories.invckey_assetsale, patterson.dbo.categories.invckey_subrent, patterson.dbo.categories.invckey_sales, inventory.pipe_multiplier, inventory.cat, inventory.sub, inventory.serial, inventory.price_code, inventory.custom1, deltickhdr.loc1, deltickhdr.loc2, deltickhdr.ddate as deltickhdr_ddate, patterson.dbo.gl_codes.gl_code_descr, deltickitem.standbydays, deltickitem.standbycharge, deltickitem.return_date AS dt_return_date, ext_descr.ext_descr FROM (((tbl_snapshot_proformaitem LEFT JOIN inventory ON tbl_snapshot_proformaitem.item = inventory.item) LEFT JOIN patterson.dbo.categories ON inventory.cat = patterson.dbo.categories.category) LEFT JOIN patterson.dbo.tblgl_crossref ON tbl_snapshot_proformaitem.glcode

OK

To reproduce, create a ticket, add items and post. Click 'Review Approve' button and check the 1st step 'Initial' and OK. Then click on the Review Approve button again and check 'Review' and OK and the error is received.

PR 9580 Unable to re-import an invoice to mas

APP:ERMS

Details:

If an invoice is exported to MAS but for some reason the user would like to make a change to the invoice, delete it out of MAS and reimport it, the user is unable to.

Accounting Preference set to 'VISUAL INTEGRATOR'

The user uses the Invoice menu option to 'Close Invoices to Accounting System'

It appears that once the user then imports the invoice into MAS, a record is added to the tblmas_invoices table. The problem is if the user needs to reimport the invoice simply unclosing it in TrakQuip will not remove the invoice from the tblmas_invoices table.

I believe a solution would be to prompt users like we do when the processed flag in the tblapproved_invc_hdr is set to true after importing into MAS using the interface. The message states 'This Invoice has been processed in Accounting Software. Do you want to delete invoice from approved table?'

We could do a check for the invoice in the tblmas_invoices and if it exists, we give the user a similar prompt and allow the invoice to be removed from the tblmas_invoices table.

It also appears that if the invoice is not in the tblmas_invoices we remove the invoice from the tblapproved tables when we unclose it. If the invoice does exist in the tblmas_invoices table, we do not, so I think it should be removed if the user chooses to remove it from the tblmas_invoices.

PR 9245 Error when trying to return a kit with lines items that do not have item numbers

APP:RTMS

Corporate Services Release Report

Printed: 2/10/2009 2:38:38 PM

Page 3 of 4

Release Date: 2/9/2009

PR 9245 Error when trying to return a kit with lines items that do not have item numbers

Details:

When returning a Kit with a line item that does not have an item number on the spreadsheet receives an error that stops the return and shuts down the program. (this error message can be found in the frmReturn).

Also if you clone a Kit and do not enter a kit code the Kit code saved as blank. This passes an empty string into the code causing the program to look at the wrong kit at time. If you clone a kit and then click cancel the kit is cloned anyway with no code.

Work around was to remove the kit code from the line item in question and remove the kit with the empty string kitname.

Further work is needed to correct this kit logic, it appears this is only intended for summary kits.

PR 9613 Run Time error when opening the Job Card Maintenance

APP:RTMS

Details:

When you are signed in as Offshore's keyname there is a Job Card menu option under then Maintain menu option. If you have a job card that does not have a description or a customer and is not already in the Job table you will receive a runtime error that closes the program.

In code it was found that on the FORM LOAD we insert any job cards into the job table if they are not already present. If the description is NULL we use the customer number as the description in the job table.

When you ADD a new job card the job is automatically added to the job table. If the description is NULL then we insert the hard-coded string 'Jobcard' into the description.

This Problem report is to change the INSERT script on the form load to insert the hard-coded string into the description rather than the customer name to create consistency and to avoid ever have the description try to insert a NULL value.

I have attached the code where this is taking place in the notes.

PR 9704 Header for Pick Ticket overlaps if there is no data in Address Line Two in company information.

APP:ERMS

Details:

When printing Pick Ticket Style 1, the Delivery Date overlaps the Ship to information, if there is only one address line set up in the Company information for that Office. See attached document.

PR 9700 When archiving data getting error

APP:ERMS

Details:

When using the archiving function getting error "Could not find stored procedure 'Rollback' "
Program is trying to use the wrong function to do a rollback.

PR 9774 Modify Functionality of INVALID GL to allow line items with zero charge to be billed

DLL:BILLG

Details:

Modify Functionality of INVALID GL to allow line items with zero charge to be billed

PR 9762 Meter Reading Problem When Using Check In/Check Out on Rental Contract

DLL:INVTY

APP:RTMS

Corporate Services Release Report

Printed: 2/10/2009 2:38:38 PM

Page 4 of 4

Release Date: 2/9/2009

PR 9762 Meter Reading Problem When Using Check In/Check Out on Rental Contract

Details:

When the preferences are set to use the check in / check out inspections prior to posting and returning, the user will encounter issues with metered ltypes that have more than one meter reading.

The logic appears to be comparing the NEW Meter one reading to the NEW meter 2 and 3 readings when returning, saying they're incorrect.

PR 9755 Cloning Preventative Maintenance Procedures does not clone the doc's attached

APP:Fleet

Details:

When you clone a preventative maintenance procedure that has a document attached, it should also clone the document path as well.
This is not happening.

PR 9782 Remove unnecessary office restriction migration logic

DLL:WEBUP

Details:

Investigation of 9497 revealed there is some logic to migrate office restriction data from the old tables into the new tables in the database update logic. This is not necessary as this code will also run if necessary on login.

While no problems were found related to this logic, we should remove it to avoid confusion.

RFM 9672 Add Plain Paper Capabilities to New Ticket Print Style X - Embed logo and Terms / Conditions

DLL:VIEW

APP:RTMS

DLL:TICKET

DLL:PROFL

Details:

This is an addendum to case 9588 for the new ticket style. Additional work is needed since the logo paper has not been finalized and the temporary logo and the footer terms and conditions needs to be added to the plain paper format. This will also allow the full ticket format to be emailed (with logo and terms) to be printed on the blank paper and saved to PDF from the preview.

PR 9822 Code unnecessarily excludes invoices without taxes

APP:Timb

Details:

Code unnecessarily excludes invoices without taxes