

# Corporate Services Release Report

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## Release Date: 4/30/2009

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PR 10193 Preventive Maintenance prompts from the return screen

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APP:RTMS

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### Release Notes:

Previously when doing a return the system prompted the maintenance due message for all items on the ticket even if the item is not being returned. Corrections made to allow the prompt for "maintenance due" to only appear on the items returned if those particular items returned are due for maintenance.

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PR 10195 Type Mismatch error in Notification Material Tickets

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APP:Material

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### Release Notes:

For this case, code was added to handle the blank cost when adding comment lines

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PR 10213 Type mismatch error when closing Invoice to QuickBooks

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APP:ERMS

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### Release Notes:

In TrakQuip with the Accounting preference set to QuickBooks 2006, when you try to close an invoice to accounting with the preference "Use QuickBooks MultiTax" unchecked (Accounting preference only visible when QuickBooks accounting package chosen) User receives a Type mismatch error.

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PR 10201 "Transfer By Job" comment not set to print

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DLL:PROFL

APP:RTMS

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### Release Notes:

When using the "Transfer Job to New Location" feature, the first comment that is placed on the new ticket ("The following items were transferred by job...") does not have the "Print?" column on the ticket spread sheet checked.

Added rental ticket preference "Print Transfer Comment" which controls the default value of the print flag on the comment lines added for the 'Transfer Job To Master Ticket' and 'Transfer Job To New Location' options.

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PR 10158 Issues with Virtual Release Changes to 2008-11-03-01 for RPC

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APP:RTMS

DLL:PROFL

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### Release Notes:

Added the to show invoice total on the Browse Invoices window, corrected the error received when opening Browse Invoice form search selection was complete.

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RFM 7900 ACCPAC INTERFACE

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APP:ERMS

DLL:PROFL

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RFM 7900                    ACCPAC INTERFACE

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**Release Notes:**

This modification added a new invoice export for the Sage Accpac 5.5 specification. It is enabled by selecting "Sage Accpac 5.5" as your accounting software from the Accounting preference group.

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PR 10194                    Trap Automation Error

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DLL:RETURNAUTHORIZATION

APP:ERMS

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**Release Notes:**

Enable the trapping of automation errors where ever they occur. This will allow the ability to identify the exact automation that is occurring.

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PR 10049                    Inventory Summary report modification

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APP:ERMS

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**Release Notes:**

Changed the "Inventory Summary" report to average the cost by location instead of averaging by all locations.

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PR 10105                    Issue with attached document and invoice range printing

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APP:ERMS

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**Release Notes:**

This case resolved an issue dealing with printing associated documents with a range of invoices. Previously, if the range was printed individually (Invoice Preference 'Print individually on range print' turned on) only the associated document attached to the visible invoice would print. This has been fixed to properly print individual eligible associated documents.

As a caveat, associated document printing has been disabled for ranges when the above mentioned preference is turned off.

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PR 10136                    Issues with the solomon AR Export

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APP:DynamicsSL

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PR 10136                      Issues with the solomon AR Export

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**Release Notes:**

Fixed the following issues with the Solomon AR Export:

1 - On the header line it is truncating the invoice number to 6 characters, the actual character count for their invoices could be 10 characters. The invoice numbers are not being truncated on the line item information.

2 - The sub account numbers are being truncated in the line item lines. for example GL code 4125-011-03-18 is being sent across as

Base code: 4125  
Subacct: 10318

Sub account should be 0110318

Note we are stripping out the dashes during the export which is correct.  
Also their GL Structure is always like above a 4 digit base, a 3 digit office code, a 2 digit category type and a 2 digit service code.

3 - Also the Customer Name that is being exported needs to be in double quotes, it currently is not.

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PR 10187                      When closing to accounting system reports 91 Object variable or with block variable not set

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APP:ERMS

DLL:MS\_DYN

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**Release Notes:**

The message indicated that when the closeout process begins, it does not first check to see if there was a connection to the database open, but relies on the one we have open to display invoices. Code modified to test the status of the connection prior to beginning the closeout process and to open a connection if it does not exist.

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PR 10101                      Meter Reading Update Fails During Job Return

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APP:ERMS

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**Release Notes:**

This case resolved an issue that arose when using Job Maintenance and Job Return Functionality where the meter readings would be entered upon return, but a message saying that the table update failed was incorrectly displayed

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PR 10010                      Job Description Field Preference not working properly

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APP:ERMS

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**Release Notes:**

When using the Job Description Display preference in the Invoice preference group with the 2nd option selected, "2. Job Description," finding a customer by name in the invoice tab doesnt work properly. See notes.

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PR 10199                      table tbl\_binassoc missing from RTMS database

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DB:CS\_SQL\_SCRIPTS

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**Release Notes:**

This case added a new table to RTMS to store bin associations by vendor.

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PR 10108                      Attached documents printing when closing print preview

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APP:ERMS

DLL:RENTAL

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### **Release Notes:**

This case was entered to correct a printing issue. When the user prints an Invoice with documents attached and have the print preview option checked the attached documents were printed even if you choose to close the print preview without printing the Invoice.

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RFM 9421                      Modify Invoice to add comment showing the usage days

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APP:RTMS

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### **Release Notes:**

This case expanded the existing logic that adds a usage days comment to new invoices to include manual invoices. Now the comment will be added to the end of invoices when the user clicks on the usage column and adds usage days to existing invoices so long as the "Print Usage Date Comments?" invoice preference is enabled.

The user should note that when right clicking on the usage column, that the invoice spreadsheet will be saved.

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PR 10159                      Print list on invoice from rental ticket form doesnt work

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APP:ERMS

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### **Release Notes:**

The resolution for this case involved increasing the page size for the virtual listbox control we are using on the ticket to invoice form so that all tickets can be printed when the print button is clicked.

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RFM 9779                      Add a 3rd (quantity) column to the Inventory Location Popup box

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DLL:INVTY

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### **Release Notes:**

On the bin location selection form, available when right-clicking the Loc Code column on the rental ticket items spreadsheet, columns were added to indicate the total quantity, total out, and total on hand for the current item in each bin location.

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PR 10163                      Unable to use an asterisk as a wildcard when searching ticket header

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APP:RTMS

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### **Release Notes:**

For this case, code was added to properly handle asterisks as wildcards when searching the ticket header by location fields

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PR 10191                      Office Restrictions not being enforced in Batch

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APP:Batch

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### **Release Notes:**

This task added logic for enforcing office restrictions to Batch Invoicing

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PR 10170                      Permission Add Edit Delete Miscellaneous Charges does not work

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APP:RTMS

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PR 10170                      Permission Add Edit Delete Miscellaneous Charges does not work

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**Release Notes:**

This case involved adding inventory permission "Add Edit Delete Miscellaneous Charges" that decides whether or not to allow a permission group the ability to add or edit misc charge items. Also, there is now a general preference "enable misc charges" that works in conjunction with the permission.

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PR 10225                      Office field on Interoffice Transfer Report does not allow enough characters

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APP:ERMS

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**Release Notes:**

This case was entered to increase the the maximum amount of characters in the interoffice transfer report office field.

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PR 10214                      Receive error when opening Browse Inventory Form

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APP:RTMS

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**Release Notes:**

Code changes were made to correct timeout and syntax errors received on the Browse Inventory Form when the Inventory preference 'Display 'customer' field on inventory browse form' was on.

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PR 10149                      Commissions Report not including 0 Invoices

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APP:AR

APP:ERMS

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**Release Notes:**

For this case, changes were made to set the date\_paid field on the header to be the date that the invoice is imported into AR for invoices that have no current date\_paid value and a balance of zero at the time of import.

Also made an additional change to multiply the cost by the quantity for more accurate commission reporting in the Merch. Basis and Merch. Comm. columns.

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PR 10186                      Item History Ship Date Ignores Regional Settings

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APP:RTMS

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**Release Notes:**

For this task, the formatting used for the Ship Date column on the Rental History form was changed to use a standard format instead of mmddyy which we were using before

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PR 10190                      Advanced Print Options not working for repair ticket style 1

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DLL:PROFL

APP:RTMS

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**Release Notes:**

For this case, code changes were made to properly take the ticket type into account when printing advanced ticket options

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## ***Release Date: 5/1/2009***

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PR 10205                  Custom Style Invoice X Issues

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DLL:INVOICE

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### **Release Notes:**

Please alert the customer to how the ship to county / parish works with the : seperating the parish from the state.

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PR 10227                  Type Mismatch Error when using Artesia

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APP:CGI\_Artesia

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### **Release Notes:**

Type Mismatch Error when using Artesia export AR transactions. This PR is being entered to correct an error found and improve the where am I strings.

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## ***Release Date: 5/5/2009***

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RFM 10055                  New custom style invoice X

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DLL:INVOICE

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APP:RTMS

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### **Release Notes:**

Created a new custom Invoice style based on style 4.

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## ***Release Date: 5/7/2009***

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PR 10244                  Rental history list not sorting in mm-dd-yy sequence

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APP:RTMS

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### **Release Notes:**

For this case, changes were made for proper date sorting on the Rental History form.

Additional changes were made to implement proper sorting when loading the browse inventory screen when the "Inventory Browse Sort Column" inventory preference is set to something other than "1 - Item"