

Corporate Services Release Report

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Release Date: 06/12/09

PR 10367 Custom Fields are oversized

APP:TRAKQUIP

Release Notes:

Issue Reported:

When using the Custom Tab preferences, the custom fields show up oversized.

Investigation Results:

Preliminary support investigation reveals that the fields have been resized and are definitely oversized. You can only see the first one fully and a couple others halfway.

Result of this report:

The custom fields were reduced in size and realigned on the form.

PR 10354 Item Pick List not available on all tickets

APP:TRAKQUIP

Release Notes:

Symptoms:

In Trakquip, the ability to bring up picklists was restricted on posted or locked spreadsheets.

Resolution:

Code changes were made to Trakquip to not turn off right clicking on posted or locked spreadsheets.

Please refer to the "Help Files" for more information regarding these features.

PR 10380 Modify Oildex EDI Export to Set all Items to the Same Service Date Range

APP:CS_EDI

Release Notes:

Symptoms:

EDI export was setting the service period based on the line item.

Investigation Results:

The EDI Export was taking the start and stop date from each line item as the service period in the export.

Resolution:

The export has been modified to set the service period to the minimum start date and the maximum stop date from all item on the invoice.

RFM 8751 Modify Inventory Spreadsheet to display a 2x2 picture of the inventory item

APP:TRAKQUIP

DLL:PROFL

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RFM 8751	Modify Inventory Spreadsheet to display a 2x2 picture of the inventory item
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Release Notes:

New Capability:

Created the ability to display a 2x2 image on the inventory tab.

Resolution:

Code changes were made to the TrakQuip to enable this new functionality.

Usage Statement:

To turn on the feature, there is a preference in the inventory section 'Show default thumbnail picture'.

RFM 10265	Modify Invoice export to prefix rental ticket number with T
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APP:P21

Release Notes:

New Capability:

A modification was made to the Prophet21 Accounting Invoice export to prefix the rental ticket number with the letter "T" if the ticket number is 7 characters or less.

Resolution:

Code changes were made to the Prophet21 Accounting Invoice export to enable this new functionality.

Usage Statement:

To use this feature customer must be using the Prophet21 Accounting export.

PR 10308	Transfer ticket to new location issues
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APP:TRAKQUIP

APP:RTMS

Release Notes:

Problem Details:

When clicking the cancel button in the ticket header after transferring a ticket, you either encountered a string of errors, or a ticket was created with only a header. Additionally, the items being transferred never actually get transferred.

Resolution:

Code has been added to return the user to the original ticket upon canceling at any point during the transfer process. This change has been made in both TrakQuip and RTMS.

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PR 10301 Yard Report

APP:TRAKQUIP

Release Notes:

Reported Problem:

With MultiBin turned on, the Yard report erroneously displays the items in their respective office rather than profit center.

Investigation:

Investigation revealed that the report was, in fact, working fine and splitting up the items per profit center. The column header was just wrong on the report.

Results:

For multi-bin customers, the yard report will display inventory by profit center instead of by the office.

PR 10299 Receiving error if cancelling a ticket

APP:TRAKQUIP

APP:RTMS

Release Notes:

Symptoms:

When you canceled out of adding a ticket or invoice in Trakquip, you would sometimes be returned to a screen with the navigation arrows. Clicking on the arrows would cause a crash.

Resolution:

Made code changes to RTMS and Trakquip so that you are properly returned to the ready state when canceling out of adding a ticket or invoice.

Please refer to the "Help Files" for more information regarding these features.

PR 10338 Solomon AR export issue and customer import issue

APP:DynamicsSL

Release Notes:

Symptoms:

1. When using the AR Export, two characters are being lost in the GL Subaccount column.
2. The customer no longer wants customers with 'Default' in the ShipToID field imported into RTMS.

Resolution:

Code changes made to the CSDynamicsSL program to ensure that no characters are lost on the GL Subaccount column, and that the 'Default' customers are no longer imported.

Usage Statement:

This was a bug fix, and requires no action to turn on.

Caution Statement:

Please make sure that all customers that you want to import into RTMS do not have 'Default' in the ShipToID field.

PR 10320 No EDIstyle causes incorrect error string

APP:CS_EDI

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PR 10320 No EDIstyle causes incorrect error string

Release Notes:

Reported Issue:

When attempting to EDI old invoices for a newly setup EDI customer, the user encountered an incorrect error string. This error string falsely indicated to the user that the export path was incorrect.

Investigation:

Our investigation revealed that the export was failing because no EDIstyle was found in the invoice header. Since the invoices were created at a time prior to the EDI setup, no EDIstyle was entered when the invoice was created.

Result:

Better error handling was added to inform the user of the correct problem. Now, when a user attempts to export an invoice with no EDIstyle he will receive an error message that dictates that. No export file will be created.

PR 10176 Issue with Tab order of Inventory Form

APP:TRAKQUIP

Release Notes:

Summary of issue reported:

When tabbing from field to field on the inventory form, it does not go to the next likely field but it appears to jump around.

Investigation Results:

As new features became available on the inventory form, the order in which the tab feature worked was not updated.

Resolution:

Update the tab feature to work in a suitable order moving to the left from each field, top to bottom.

RFM 10154 Add customer information to the Bid . Rental Ticket objects

DLL:CMNOBJ

DLL:TICKET

Release Notes:

New Capability:

A number of fields from the customer record are now available to print on tickets and bids.

Summary of feature

Depending on the customer's bid and ticket style, a customer may now choose these additional fields to print

PR 9452 Including Archived documents produces error

APP:TRAKQUIP

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PR 9452 Including Archived documents produces error

Release Notes:

Symptoms:

When including archived tickets and invoices when searching would cause an error when archived database and live database were not on the same baseline.

Investigation Results:

The addition of error messages and baseline checks is needed to prevent errors.

Resolution:

Added error message to notify the user that the archive database and the live database are not on the same baseline.

RFM 9394 PO Email Authorization

DLL:PROFL

DB:CS_SQL_SCRIPTS

APP:PO

Release Notes:

New Capability:

We have added the capability in the Purchase Order module to remotely authorize purchase orders using email. The feature is intended to allow a user to create a PO in the office and, upon clicking the authorization button, an email will be sent out to the correct user to authorize the PO. The email contains the PO number, the total amount of the PO, and a line by line summary of the items on the PO. A service can be installed that will monitor two mailbox for replies from the authorization email. When the 'accept' mailbox receives a reply, the PO will be authorized as normal. When the 'reject' mailbox receives a reply, the PO will not be authorized.

Resolution:

Code changes were made to the Purchase Order module to enable this new functionality. It is available in both RTMS and Trakquip.

Usage Statement:

To turn on the feature, there is a preference in the purchasing section 'PO Email Authorization.' Additionally, there is a permission 'Restricts users from adding, editing, or viewing PO authorization level email information' that is necessary for a user to edit the 'levels' table that gives each user, their email, and their authorization level. It is necessary to set up this table before the PO Email authorization will work.

Caution Statement:

With PO Email Authorization turned on, users will be unable to authorize POs unless they have sufficient authority according to the PO levels table.

Please refer to the Help Files for more information regarding these features.

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PR 10400 List Price Markup Logic Errors

APP:PO

Release Notes:

Issue Reported:

When using the Purchasing Preference Use List Price Markup Logic, the system is incorrectly marking up the purchased items by more than double.

Investigation Results:

Due to an outdated value, the logic was pulling the field from the wrong column, causing the base price to be doubled.

Result of this report:

A code change was made to PO so that the logic pulls the value from the correct column.

PR 10389 Tax Calculation on the Invoice Save

DLL:INVOICE

Release Notes:

Symptoms:

The tax calculations are calculating from the tax code on the header and not the line items when invoices need to be recalculated.

Investigation Results:

Investigation revealed the tax by line preference wasn't being set in code.

Resolution:

Code changes were made to correct the error. This is only a problem for TrakQuip customers.

Release Date: 06/17/09

PR 10405 Error when printing custom style ticket

DLL:CMNOBJ

DLL:TICKET

DLL:VIEW

Release Notes:

Thomas Tools is getting an error when trying to print their custom style X ticket. They get the following error

While rendering report the system reports error - 1005 Can't open recordset (check RecordSource string).

```
SELECT *, CAST(LINE_ITEM_COUNTER as bigint) AS REAL_COUNTER from  
tmpVSVIEW_Ticket_RTMS_RGUIDRY_hdr LEFT JOIN tmpVSVIEW_Ticket_RTMS_RGUIDRY_dtl ON  
tmpVSVIEW_Ticket_RTMS_RGUIDRY_hdr.TICKET_NUM =  
tmpVSVIEW_Ticket_RTMS_RGUIDRY_dtl.LINE_ITEM_TICKET LEFT JOIN RTMS_TES.dbo.ext_specs ON  
tmpVSVIEW_Ticket_RTMS_RGUIDRY_dtl.LINE_ITEM_GROUPING_ITEM = ext_specs.item ORDER BY  
REAL_COUNTER
```