

Corporate Services Release Report

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Release Date: 7/6/2009

PR 10465 Shrink Invoice Object

DLL:INVOICE

Release Notes:

Symptoms:

The customer received an overflow error when printing their custom style invoice.

Resolution:

Removed unneeded fields from the code that generates the printout for this customer only.

Usage Statement:

This affects one RTMS customer.

Release Date: 7/10/2009

PR 10406 Outstanding Item Report Doesn't Load All Offices

APP:RTMS

Release Notes:

Issue Reported:

When the filter form for the Outstanding Items report loads, it doesn't load all of the offices.

Investigation Results:

Investigation has proven that we are using the query, SELECT DISTINCT office FROM inventory, to populate the offices.

Result of this report:

A code change was made to get the office list from the company maintenance table rather than the inventory table.

PR 10471 Payments button on POS screen throws error

APP:TRAKQUIP

Release Notes:

Issue Reported:

The user receives the run-time error "Object variable or with block not set" when clicking on the payment button to take a payment on the invoice tab.

Investigation Results:

This problem was caused by changes made to the deposit form with RFM 9848. The offending code only worked when the deposit form was launched from rental ticket and not from the invoice.

Result of this report:

The deposits form logic was corrected to work properly when launched from the invoice form.

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PR 10464 Run-time error when attempting to apply payment on Invoice tab

APP:TRAKQUIP

Release Notes:

Issue Reported:

The user receives the run-time error "Object variable or with block not set" when clicking on the payment button to take a payment on the invoice tab.

Investigation Results:

This problem was caused by changes made to the deposit form with RFM 9848. The offending code only worked when the deposit form was launched from rental ticket and not from the invoice.

Result of this report:

The deposits form logic was corrected to work properly when launched from the invoice form.

PR 10442 Re-Initialize Line Error message in AP export for each loop

APP:Timb

Release Notes:

Reported Issue:

When exporting AP Distributions to Timberline, the error message comment line contains information from previous errors.

Investigation Reveals:

The variable containing the error string is not re-initialized on each iteration of the loop and new errors are concatenated to the line.

Resolution:

Added code to re-initialize line error message in the AP export for each iteration of the loop so that errors from previous lines are not included in the error messages for subsequent lines.

PR 10398 Add a check in the SQL statement of CS_Invoice so that it does not incorrectly grab ticket numbe

DLL:INVOICE

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PR 10398 Add a check in the SQL statement of CS_Invoice so that it does not incorrectly grab ticket numbe

Release Notes:

Symptoms:

Style X invoices would sometimes contain data from delivery ticket '0' if it existed and the invoice was not tied to a particular delivery ticket.

Investigation Results:

We determined that the behavior was caused because we sometimes insert '0' into the dticket field of the invoice items if they are not associated with a delivery ticket.

Resolution:

Added check so that style X invoices would no longer pull data from delivery ticket '0'.

Caution Statement:

'0' should not be used as a delivery ticket number, as the invoice will not correctly grab information from it.

RFM 10115 Modifications to require entry of cost codes on PO line items.

APP:PO

DLL:PROFL

Release Notes:

New Capability:

A request was made to require valid cost codes to be entered when saving purchase orders.

Resolution:

Two preferences were added under the purchase order preference group. The first new preference, 'Require Valid Cost Code' will require a valid cost code to be entered on all purchase order lines. The second new preference, 'Force Cost Code Pick List' will force the user to select a cost code from the right click pick list. No manual entry will be allowed in the cost code field.

Usage Statement:

This capability is available to all customers using the purchase order module.

PR 10455 Cash Register Transaction report is very slow

APP:TRAKQUIP

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PR 10455 Cash Register Transaction report is very slow

Release Notes:

Issue Reported:

The Cash Register Transaction report is very slow.

Investigation Results:

Our investigation confirmed the issue reported and found that the records are not being filtered on the initial query, but only later during the loop that constructs the report.

Result of this report:

Modified the SQL query to filter the data using the office and date range supplied by the user.

PR 10454 Replace Hard coded WITH (NOLOCK) with & m_oDBInfo.NoLock

APP:PO

DLL:PRICELOOKUP

DLL:RETURNAUTHORIZATION

APP:RTMS

APP:AP

APP:AR

DLL:BILLG

DLL:CustVend

APP:TRAKQUIP

APP:Fleet

DLL:INVTY

Release Notes:

Issue Reported:

Some SQL Statements are written with a hard coded WITH (NOLOCK) table hint. This can produce a problem when connected to non-SQL Server databases.

Investigation Results:

Investigation confirms issue reported.

Result of this report:

Modified code to replace hard coded WITH (NOLOCK) with & m_oDBInfo.NoLock which is sensitive to the type of database in use.

PR 10462 Caption is incorrect on Maintain EDI Catalog form

APP:RTMS

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PR 10462 Caption is incorrect on Maintain EDI Catalog form

Release Notes:

Issue Reported:

Caption is incorrect on Maintain EDI Catalog form - it indicates Maintain Category rather than Maintain Catalog.

Investigation Results:

Investigation found the caption is incorrect.

Result of this report:

Modified code to correct the EDI catalog form to indicate Maintain Catalog.

PR 10384 Error with Review and Approve logic

APP:RTMS

Release Notes:

Symptoms:

If the Review and Approve process was disabled for a ticket, the button could be enabled by pressing the edit button on the ticket header and then canceling out of the edit.

When advancing the review and approve status, an "item not found in collection" error was received.

Resolution:

Added code to the cancel process to reposition the ticket with the correct preferences and permissions and corrected invoice number reference for snapshot proforma table.

Usage Statement:

This affects all RTMS customers using the Review and Approve logic.

PR 10415 Never Tax Customer allowing Misc taxable line items

APP:TRAKQUIP

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PR 10415 Never Tax Customer allowing Misc taxable line items

Release Notes:

Issue Reported:

If a customer is set up to never charge tax in customer maintenance, the taxable checkbox is automatically unchecked when items are added to that customer's ticket. If an item with charge miscellaneous items is added to the ticket, the miscellaneous charge items taxable checkbox is not automatically unchecked.

Investigation Results:

Investigation has proven that the taxable checkbox value was being retrieved from the taxable value in the miscellaneous charge item form.

Result of this report:

A code change was made to uncheck the taxable checkbox for miscellaneous charge items for never tax customers.

PR 10388 Printing an Invoice Generated From a Repair Work Order Yields Incorrect Sales Tax Error

DLL:MAINT

Release Notes:

Issue Reported:

Printing an invoice created from a Fleet Work Order generates an error saying: No Valid Sales Tax Code provided to the function GetTaxInfo, therefore the sales taxes cannot be determined!

Investigation Results:

The tax code was not being saved on each line item when the invoice was created from the repair estimate. When the invoice was displayed in TrakQuip the tax code on the header was displayed in the line item spreadsheet even though the value wasn't actually saved in the database. If the user pressed the save button to re-save the invoice, the tax code would be saved to the database and the invoice could be printed.

Result of this report:

A code change was made to the invoice creation logic to save the tax code on the line items. Invoices created before this code fix will need to be re-saved before printing.

RFM 10448 Modify the return form spreadsheet and the RA spreadsheet to display prominently the ltype colu

APP:TRAKQUIP

DLL:RETURNAUTHORIZATION

Release Notes:

Issue Reported:

Currently the return form spreadsheet does not have the iType column.

Result of this report:

Added an iType column to the Return spreadsheet and placed it between the item and the its description columns. Moved the iType column on the RA spreadsheet from the far right column to between the description column and the category column.

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PR 10445 RA Generates duplicate lines if multi Itypes on Job

APP:TRAKQUIP

DLL:RETURNAUTHORIZATION

Release Notes:

Issue Reported:

If a job has multiple itypes for a particular item, the RA will show that item multiple times depending on the number of different itypes. When these duplicate lines appear they all have the same totals. The system should show the item totals by itype instead of grouped together.

Investigation Results:

The current code identified the item and itype; however, it was not separating them for the RA.

Result of this report:

Added code to separate the items by itype. Now users can accurately view open items for a particular job and the correct quantities per itype will appear. Also, added the feature to log the tickets created by RA automatically. (If logging is enabled.)

PR 10407 Permission restriction "edit existing customer" not working properly

APP:RTMS

DLL:CustVend

APP:TRAKQUIP

Release Notes:

Issue Reported:

When restricting a user from "permissions/general/customer-vendor records -edit existing record" this particular restriction also restricts the user from adding records. The add/edit button is no longer available on the ticket header and if the user attempts to add a customer through Maintain Customer/Vendor they receive a permission restriction message.

Investigation Results:

Previously the add and edit permissions were combined into one permission. When they were split into two different permissions, the edit permission was still being checked when adding a customer as a legacy check to our older customers.

Result of this report:

A code change was made to only check the add permission when adding a new customer.

RFM 10092 Vertex Product Code Fields preference

APP:TRAKQUIP

DLL:PROFL

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RFM 10092 Vertex Product Code Fields preference

Release Notes:

Provided a preference option to lock and or hide the following codes on the rental ticket items spreadsheet.

Taxcode	TAXCODE
Vertex Product Cd	VRTX_PROD_CD
Vertex Component Cd	VRTX_COMP_CD
Vertex Product Set Cd	VRTX_PROD_SET_CD
Vertex Product Tax Status...	VRTX_PRODUCT_EXEMPT