

# Corporate Services Release Report

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## Release Date: 7/13/2009

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PR 10476                      When selecting a job on delivery ticket header, office restrictions are not taken into consideration

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APP:RTMS

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### **Release Notes:**

Issue Reported:

When creating a delivery ticket or service ticket (custom for a customer) by job number, it is allowing the users to select jobs assigned to a different office. This is causing the office code to change when they are restricted by permissions from changing the office code.

Only jobs from allowed offices should be displayed.

Investigation Results:

Office restriction logic was never implemented on the job selection drop down box on the ticket header.

Result of this report:

Added office restriction logic to job drop down box on ticket header so that only jobs from allowed offices are available.

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RFM 10221                      Deltek Costpoint Integration

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APP:TRAKQUIP

DLL:INVOICE

DLL:PROFL

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### **Release Notes:**

Customer Request:

Provide an export of TrakQuip invoice information in a CSV format for import into Deltek Costpoint.

Two separate files will be necessary, one will be used to transfer internal costs via the "JE Preprocessor" and the other will be used to transfer billings for external customers via the "Manual Bill Preprocessor." See attachments for additional information.

Resolution:

An export was created to generate both a JE Preprocessor file, that transfers invoices marked for 'internal' customers, and a Manual Bill Preprocessor file, to transfer invoices for non internal customers.

Please refer to the "Help Files" for more information regarding these features.

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PR 10409                      Returning an item which requires maintenance produces an error message.

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DLL:INVTY

DLL:MAINT

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PR 10409                      Returning an item which requires maintenance produces an error message.

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**Release Notes:**

Symptoms:

Returning an item which requires preventative maintenance produces a multiple-step OLE DB system error. The item bypasses the 'Send item to work order logic' and returns the item to inventory.

Resolution:

Investigation revealed the bin location was being saved in the office field on the work order. The office code only allows for six characters and the bin location can be much larger. A code change was made to use the office at the bin location and not the bin location when creating the work order.

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PR 10438                      Batch process not showing previously billed tickets correctly

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APP:Batch

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**Release Notes:**

Issue Reported:

Tickets previously billed are appearing in batch as if they had never been billed. Tickets previously billed are to appear RED in color and not all of them are.

Investigation Results:

We were ignoring the last\_invoice values of the other line items, if the first item on a ticket had a last\_invoice value of null or 0. This would cause tickets that had been previously invoiced to not highlight red.

Result of this report:

We have changed the way batch determines last invoice. Batch will now pull the last invoice information from the ticket header, instead of the line items.

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PR 10429                      Tweaks to Work Order print out format

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APP:Fleet

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**Release Notes:**

Symptoms:

The customer's custom work order style was not printing the cost correctly. They requested their work order print out to reflect the cost of the item on the internal customer work orders but have the extended cost show at 0.00.

Resolution:

A change was made to the customer's custom work order style to accommodate their requested changes.

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PR 10492                      Completing a Work Order generates Incorrect syntax error

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APP:Fleet

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PR 10492                    Completing a Work Order generates Incorrect syntax error

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### Release Notes:

Issue Reported:

Completing a work order generates the below error:

```
While attempting to open recordset, in ADO mode, SQL->SELECT estimatehdr.itemnumber,
tblservice_requests.pm_ctr, CASE WHEN [tblprevent_maint_request].[pm_request] IS NULL THEN
[tblservice_requests].[request_descr] ELSE [tblprevent_maint_request].[pm_request] END AS descr FROM
(estimatehdr WITH (NOLOCK) INNER JOIN tblservice_requests" & g_oDBIM.DBInfo(primarydb).NoLock ON
estimatehdr.tagnumber = tblservice_requests.tagnumber) LEFT JOIN tblprevent_maint_request" &
g_oDBIM.DBInfo(primarydb).NoLock ON tblservice_requests.pm_ctr = tblprevent_maint_request.pm_ctr WHERE
(estimatehdr.tagnumber = '1780') AND tblservice_requests.complete_yn <> 0
```

the system reports error - -2147217900 [Microsoft][ODBC SQL Server Driver][SQL Server]Incorrect syntax near '&'.

Investigation Results:

Single quotes were surrounding the variable g\_oDBIM.DBInfo(primarydb).NoLock.

Result of this report:

Modified code to remove the offending quotes.

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## Release Date: 7/15/2009

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PR 10508                    Register Transaction Report Errors out with Office Restrictions

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APP:TRAKQUIP

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### Release Notes:

Issue Reported:

For one customer only, when trying to run the Bank Transaction Report with Office restrictions the following error would be thrown:

```
-2147217900 [Microsoft][ODBC SQL Server Driver][SQL Server]The multi-part identifier "invoicehdr.office" could not be bound.
```

Investigation Results:

An alias was added to the query, but the office restrictions were fully qualified with the table name.

Resolution:

A code change was made to reference the alias in the office restrictions.

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PR 10422                    Voiding an invoice does not always clear totals

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APP:TRAKQUIP

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## Release Date: 7/15/2009

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PR 10422                      Voiding an invoice does not always clear totals

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### **Release Notes:**

Issue Reported:

Some invoices voided are not voiding properly. The totals remain set.

Investigation Results:

Local support research found that the totals were not being cleared if the user chose not to update the ticket when voided. Also, the invoicehdr.invc\_voided is set to false. This field is set to true when user chooses to update ticket.

Result of this report:

Code changes were made to set the totals to zero and the value of the database field invc\_voided to true when the option to update the ticket is not selected.

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PR 10421                      Preference corrections

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DLL:PROFL

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### **Release Notes:**

Issue Reported:

Spelling and grammar errors were reported for several preferences.

Result of this report:

Code changes were made to correct the spelling and grammar errors.

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RFM 10121                      New preference for printing Bids

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APP:TRAKQUIP

DLL:PROFL

APP:RTMS

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### **Release Notes:**

New Capability:

We provided a new preference to print the category description in place of the item description when using specific bid styles.

Usage Statement:

The preference is under the Rental Ticket preference group titled 'Print Category Description on Bids.'

This preference will only work on ticket style 6 in RTMS and the default bid style in TrakQuip. Custom styles were not included.

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## Release Date: 7/17/2009

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PR 10381                      Printing by print range produces "out of string" error

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APP:RTMS

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## Release Date: 7/17/2009

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PR 10381                      Printing by print range produces "out of string" error

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### **Release Notes:**

#### Symptoms:

When a customer would try to print a range of invoices that exceeded 600 pages, they would receive an "Out of memory" or "Out of string space" message. When the user received such message, the print job would have to be done over using a smaller range.

#### Resolution:

This PR has corrected this issue as the print range is now unlimited and will no longer give the user those messages.

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PR 10493                      Price Lookup not working correctly

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DLL:PROFL

APP:TRAKQUIP

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### **Release Notes:**

#### Issue Reported:

Currently a user has to be set to "Enable Price Lookup Maintenance" and "Allow only items defined in price lookup" for the pricing in Price Lookup to work properly on a rental ticket. There is no way to disable the maintenance without disabling the pricing on the tickets as these preferences are set up to work in conjunction with each other. When you disable the maintenance none of the override pricing works.

#### Investigation Results:

Permission needed to restrict users from editing the price look up.

#### Result of this report:

Permission created in the Invoice Permission Type. Restrict access to 'Price Lookup Maintenance.'

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PR 10440                      Bin location detail user note no longer shows check-ins for RPC

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APP:RTMS

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PR 10440 Bin location detail user note no longer shows check-ins for RPC

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**Release Notes:**

Issue Reported:

The customer is complaining about the bin location detail description of items that were transferred from one location to another via Interoffice Transfer (I type) ticket. The previous description would read "CHECK-IN ON TRANSFER 000000" and now it reads "REIMBURSABLE ESO 000000 - INVOICE SALE". This description is fine when the item is actually sold on a delivery ticket, but for interoffice transfers it is misleading.

Investigation Results:

On RFM 9975, changes were requested to have this description set in the same manner as it was for TTS. For TTS there was never a "check-in" comment. Changes should be made to use the "check-in" comment on interoffice transfers for all companies. The "reimbursable" comment should only be used for non-transfer tickets.

Result of this report:

Modifications were made to always use the check-in comment when checking in items from an interoffice transfer.

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RFM 10226 Print notes on the bottom of the default work order print out.

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APP:Fleet

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**Release Notes:**

New Capability:

We provided a work order print style N. The new work order style is based off the default print style. The work order notes print on the last page of the work order.

Usage Statement:

This functionality is available to all customers using Fleet.

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RFM 8886 Add a column for Asset Sales in the Sales by Group Key report under Invoice Report.

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APP:RTMS

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**Release Notes:**

Symptoms:

The Sales by Group Key report was not correctly removing asset sales from the rental columns. This would cause the amounts to be counted twice.

Resolution:

Moved the Asset Sales column to be a group of its own, so that sold items would not be counted twice.

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RFM 10494 Deltek Costpoint Integration - additional modifications

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APP:TRAKQUIP

DLL:PROFL

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RFM 10494                      Deltek Costpoint Integration - additional modifications

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Resolution:

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RFM 10467                      Create Oildex / Anadarko EDI Invoice Export Format

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APP:CS\_EDI

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**Release Notes:**

New Capability:

Created a customer keyname specific EDI Invoice export.