Corporate Services Release Report

Release Date: 8/7/2009

PR 10565	Additional Fields Not printing on Service Tickets

APP:RTMS

Release Notes:

Issue Reported:

Create a service ticket from a job. Select the job to create your ticket with. Then click additional fields on the bottom of the ticket header (there is a preference to turn this on). Fill in the fields for the additional information. Then save the additional information and save the ticket header. Then using the the customer's custom delivery ticket styles XG, XR, XE do a print preview. The additional information field data is not printing next to the associated labels on the print preview. Go back into the header of the ticket, click additional fields and the data is there, click save again, save the ticket header again and look at the print preview again. The data now shows up correctly. They are also reporting that this causes the program to crash on occasion following these steps

Investigation Results:

This can be reproduced locally but no system crashes were observed.

Investigation reveals that in when saving the ticket header for the first time, the additional data is not being saved at all. The additional data remains in the form because the form remains loaded in memory until it is brought up again on a subsequent modify. It was also discovered that a foreign key error and an infinite loop is occurring when deleting a ticket with additional data.

Result of this report:

Modifications were made to properly save the additional data in ticket add mode and allow for proper deletion of tickets with additional data.

PR 10527	Item Sort not working on Material Application Ticket Type 'Damage Report'

APP:Material

Release Notes:

Issue Reported:

When items are added to the Material Ticket type 'Damage Report' (Notification) using the Job Reference number, the item detail is not sorted by ticket and the order in which they were on the ticket.

Investigation Results:

The function was not sorting the items by both ticket and item "ucounter". Also, the items on each ticket need to have a header line specifying the ticket number of the following items.

Result of this report:

The update of items from the job to the spreadsheet will be sorted by delivery ticket, then by the item ucounter.

RFM 10292	Modifications to the way taxes are being saved to DB

DLL:BILLG

DLL:CMNOBJ

APP:TRAKQUIP

DLL:INVOICE

DLL:LOGIN

Release Date: 8/7/2009

RFM 10292	Modifications to the way taxes are being saved to DB

DLL:VRTX

Release Notes:

New Capability:

Since we can no longer recalculate taxes if an invoice has been closed or approved, we need to modify the way taxes are being saved so that when lines are added to a "closed" invoice, i.e. cloning for a credit memo, the line numbers in the various tax tables are not knocked out of sync with each other. We will modify the code to use the invc_ucounter for linking instead.

Resolution:

This modification includes fixing the existing invoices by updating their line numbers to be the invc_ucounter as well as populating the new tables for existing invoices that have not been calculated yet.

PR 10532	Custom DT Accrual Report is not filtering out No Charge Tickets and Items on Multiple Tickets

DLL:PROFL

APP:RTMS

Release Notes:

Issue Reported:

When the user ran their custom Accrual Report on the DT Reports menu, some items were shown on the report that had their tickets billed for the report date range.

Investigation Results:

There were two reasons for these items showing on the report:

1. The report record source is not filtering out the tickets marked as no charge with the 'Flag DT No Charge' option.

2. Items from multiple tickets are on the invoice and the report code is testing the ticket number against the ticket number found in the invoice header instead of the ticket number bound to the invoice item. Also, the ucounter from the related ticket item record needs to be linked when trying to determine the proper line to consider.

Result of this report:

The report code has been corrected to filter out tickets marked as "no charge", and the invoice line item ticket number and ucounter will be used to determine the proper match to the ticket item being tested for inclusion in the accrual.

RFM 10046	New preferences for PO Module

DB:CS_SQL_SCRIPTS

APP:PO

DLL:PROFL

Corporate Services Release Report

Release Date: 8/7/2009

RFM 10046	New preferences for PO Module

Release Notes:

New Capability:

A custom field has been added to the PO Header form and a preference requiring a value in this field before saving was added. Also, a preference to specify the caption of this custom field was added.

A preference has been added to require a base price before saving the PO item spreadsheet is allowed. If a base price on an item chosen from the pick list is zero, the user will have to manually enter an amount before the spreadsheet can be saved.

Usage Statement:

To use these features, the necessary preferences must be turned on.

Please refer to the "Help Files" for more information regarding these features.

PR 10433	Sales Tax by Jurisdiction page numbers are not incrementing

APP:TRAKQUIP

DLL:REPORTS

APP:RTMS

Release Notes:

Symptoms:

When you run the sales tax by jurisdiction report all pages are numbered page 1. Additionally, the customer asked we look into the rounding of the taxes on the report.

Investigation Results:

Initial investigation reveals we are taking the total taxable amount and then multiplying it by the percent and then rounding.

Resolution:

This report was re-written using the new tax tables. This corrected the rounding issues. We also fixed the page numbering issue.

RFM 10267	Modify reports to allow saving as an HTML or Excel

APP:RTMS

APP:TRAKQUIP

DLL:REPORTS

Release Date: 8/7/2009

RFM 10267	Modify reports to allow saving as an HTML or Excel

Release Notes:

New Capability:

The 'Sales Tax by Tax Schedule' report needs to be in excel format.

Proposed Solution:

Replace the existing versions of the following Invoice Reports with new reports built in the newer VSVIEW8 technology which allows the user to send and save the report data to an excel file:

Sales Tax by TaxSched

Currently the report results are in a .rnt file format.

Resolution:

We added an option to save the report in HTML or Excel format.

RFM 10513	Modification to Aging tab in Customer Maintenance

DLL:CustVend

DLL:MS_DYN

Corporate Services Release Report

Release Date: 8/7/2009

RFM 10513	Modification to Aging tab in Customer Maintenance

Release Notes:

New Capability:

The aging tab in the Customer/Vendor Maintenance displays a list of open invoices. For users of MS Dynamics, Great Plains, this data is pulled from the accounting package. The customer would like to add two additional columns to this list for the office number and the Project/Job number from the invoice header.

These columns should function the same way as all other columns with the ability to double click on column header to re-sort. These additional columns should display as the first 2 columns then the remaining columns as indicated below.

Col 1 - Office
Col 2 - Job/Project
Col 3 - Invoice
Col 4 - Invoice Date
Col 5 - Due Date
Col 6 - Original Amt
Col 7 - Current Balance
Col 8 - Age
Col 9 - Alt Doc

Proposed Solution:

1.) Modify the code that reads the invoice information from the accounting system to also retrieve the office number and project / job number. (customer to provide table and field names)

2.) Modify the invoice spreadsheet on the aging tab in customer maintenance to include these two additional columns of data as indicated above.

Resolution:

Two new columns were added to the agng tab. These columns contain the office number and project / job number.

Please refer to the "Help Files" for more information regarding these features.

RFM 10390	Restrict editing ticket after first billing has been completed

APP:RTMS

APP:TRAKQUIP

DLL:PROFL

Release Date: 8/7/2009

RFM 10390	Restrict editing ticket after first billing has been completed

Release Notes:

Background & Customer Request:

The customer has found several instances where a ticket was edited after its initial term was billed and this has inadvertently caused future rental invoices to be incorrect. They would like to only allow a small group of super users to have the permission to edit the ticket, while the majority of users would get a read only screen after the initial term or first billing has billed out.

D type tickets are created by our regional offices for the "order to invoicing" process. The regional offices should be able to alter these tickets as needed up to the point of first invoicing. T type tickets, which are transfers, should be included in this modification.

After the first invoice has been generated, these users should no longer be able to edit any information on the ticket header or line items and should be restricted from utilizing the post, un-post, and payment buttons. The users should still be allowed to view the header information by using a right click on the customer number, as per current functionality. The users should also still be allowed to utilize the return button. This should not restrict updating the ticket header from the job maintenance screen.

Proposed Modifications:

1.) Add a new permission restriction to control the ability to edit D or T type tickets after they are invoiced.

2.) When set, do not allow the user to edit any information on the ticket header or line items, or payment button. All other ticket functions should remain available.

Resolution:

A new permission was added to control the ability to edit D and T type tickets after they are invoiced. With this permission restricted, users are unable to edit any information in the ticket header, line items, and payment. All other ticket functions are still available.

RFM 10377	Add preference to limit the size of the vendor invoice number

APP:PO

DLL:PROFL

APP:AP

Release Notes:

New Capability:

MAS only supports an A/P invoice number of up to 10 characters.

Add a preference option to set the maximum number of characters to allow for a vendor invoice number. This should apply to both PO distributions, detail distributions, and in A/P.

Resolution:

A preference was added that allows users to set the maximum number of characters to allow for the vendor invoice number field. This applies to PO distributions, detail distributions, and A/P.

Please refer to the "Help Files" for more information regarding these features.

Corporate Services Release Report

Release Date: 8/7/2009

RFM 10322	Manual Close of a Fleet Work order

DLL:MAINT

DLL:PROFL

Release Notes:

Change Requested:

Repairs are performed for internal tracking of repairs only. Parts were expensed at the time of purchase.

The customer would like the ability to track non-asset based parts (sales items) used for repairs in TrakQuip. Users want to be able to maintain this inventory in TrakQuip, but have no need to track costs or bill/invoice costs of parts. They would like to be able to close a Repair Work Order without invoicing the parts used.

Objective:

Allow users to close Repair Work Orders in Fleet when there are no parts with associated cost. Allow the work order to show a status of Work Order Closed without the requirement of generating an Invoice.

Proposed Modification:

Provide a preference option to have Repair Work Orders in Fleet show a status of "Work Order Closed" when the current criteria for "Work Order Complete" is met and all all parts used in the repair have value of $0.00 listed in both the List and Cost fields.

This also applies to Labor - if no labor rate exists, then it can be closed. If Labor lines have a rate, then they must be invoiced.

Default this preference setting to off, so that current users of Fleet are forced to go through the existing process of closing Fleet work orders.

RFM 9999	Modifications to the Kit Logic

APP:TRAKQUIP

Release Notes:

New Capability:

When adding a kit to a ticket with the "Multi-Select Kit Items" preference option selected, the system presents a form to allow the user to edit the quantity and description of the kit items and select any items they do not wish to add to the ticket. Provide the ability to add additional items to the kit by typing in an item number or using the item pick list.

Any additional items selected should only be used to update the ticket. The new items should not be added to the actual kit record.

Resolution:

The ability to add items to a kit for a single ticket was added when the 'Multi-Select Kit Items' preference is turned on.

Please refer to the "Help Files" for more information regarding these features.