

Corporate Services Release Report

Printed: 8/26/2009 11:31:11 AM

Page 1 of 6

Release Date: 8/14/2009

PR 10587 Invoice Tax Level Authority name is not printing on Custom Style X

DLL:CMNOBJ

Release Notes:

Symptoms:

A customer has a custom style X with fields to print the Invoice Tax Level Authority Name in front of the tax breakdown. This name is not being printed.

Investigation Results:

We found that the custom style XML was not properly scripted to print the Invoice Tax Level Authority Name.

Resolution:

The custom style was modified to properly print the Invoice Tax Level Authority Name.

PR 10580 Issue with New Part Line on Return

APP:RTMS

Release Notes:

Issue Reported:

If the RTMS Rental Ticket preference for "New Line On Part Return" is on the user may experience problems when partially returning rental items un-used. The program was putting the entire quantity in the return used column on the original part line. It should have taken account the quantity returned un-used.

Investigation Results:

The used quantity was being set to the value of the quantity on the ticket. The unused quantity was not being taken into account.

Result of this report:

A code change was made to set the used quantity to the quantity minus the unused quantity.

PR 10461 Overflow error when attempting to build list of printed checks

APP:AP

Corporate Services Release Report

Printed: 8/26/2009 11:31:11 AM

Page 2 of 6

Release Date: 8/14/2009

PR 10461 Overflow error when attempting to build list of printed checks

Release Notes:

Issue Reported:

The user receives an overflow error when attempting to load printed checks in order to re-number some.

Investigation Results:

Local investigation revealed that we bring back every single check that has ever been printed when we select the "include printed" option. We may be reaching the end of the range for an integer.

Result of this report:

All of the counters dealing with the spreadsheet were changed to longs. This will allow users to load more than 32,767 checks at a time. Additionally, a Starting Date and Ending Date filter were added to the form. When both boxes are filled in, the user will only see the checks that fall within that range.

PR 10573 BankRec export to Traverse does not support split checks

DLL:ARAP

Release Notes:

Issue Reported:

The export to Traverse Bank Reconciliation Module does not currently recognize transactions to multiple cash accounts. In CS_AR, it is possible to accept a deposit into multiple cash accounts. When a split check is processed in CS_AR, the GL Account in the Deposit table is recorded as the Base cash account and not the actual account to which it was posted. The export to Traverse derives the bank account ID by looking up the cash account. Since only the base account is recorded in the deposit record, this fails to locate the cash account.

Investigation Results:

The source query needs to return the GL account from the transaction record and not the deposit record for the Traverse Bank Account to be identified. Also, Traverse reports that the Bank Rec module can accept multiple records with the same check number if deposited to different bank accounts. Therefore the need is to modify the query to split the check into the sum of transactions per GL Account and report the amounts as the amount applied to each GL Account rather than the actual amount of the check.

Result of this report:

Changed methodology of recording checks to record "split" checks as individual checks with the same identifiers with different cash GL Accounts and amounts.

PR 10574 Anniversary billing logic overbills customer when invoicing more than one month

DLL:BILG

Corporate Services Release Report

Printed: 8/26/2009 11:31:11 AM

Page 3 of 6

Release Date: 8/14/2009

PR 10574 Anniversary billing logic overbills customer when invoicing more than one month

Release Notes:

Issue Reported:

When applying the anniversary pro-rate logic for a billing period longer than one month, the system will over bill the customer.

Investigation Results:

This is happening because the system multiplies the monthly rate by the number of months to bill and then divides by one month. For example, if an item is billed for 5 months with a rate of .15 cents the system multiplies the .15 cents by 5 months and then divides by 28 days (one month) to get an incorrect daily pro-rate. The incorrect daily pro-rate is then multiplied by the number of prorated days to produce an incorrect total.

i.e.

$$.15 \times 5 = .75$$

$$.75/28 = 0.026$$

The system should divide the monthly rate by the number of days in month, not the extended monthly rate.

i.e.

$$.15 / 28 = 0.005$$

Result of this report:

Modified code to correctly calculate the daily prorated charge for anniversary billing based on the monthly rate divided by the number of days in the month.

RFM 9848 Calculate Loss Damage Waiver on Rental Contract

APP:TRAKQUIP

DLL:PROFL

Release Notes:

New Capability:

A preference was added to calculate the loss damage waiver charge based on the projected return date.

Resolution:

The preference was added to calculate the loss damage waiver charge, and modifications were made to include the loss damage waiver charge when calculating the projected amount of the rental contract.

Please refer to the "Help Files" for more information regarding these features.

RFM 10133 Create a way to establish compatibility between items in inventory

DB:CS_SQL_SCRIPTS

DLL:INVTY

DLL:PROFL

APP:RTMS

Corporate Services Release Report

Printed: 8/26/2009 11:31:11 AM

Page 4 of 6

Release Date: 8/14/2009

RFM 10133 Create a way to establish compatibility between items in inventory

Release Notes:

Proposed solution:

Provide an interface to create compatibility lists. Specify the list name, description and a flag to make it universal. Add the items that belong to that list.

Provide a field on the ticket header to specify the compatibility list and have a preference to make it a required field. Provide a checkbox on the pick item form to limit the list to the ones on the compatibility list specified in the header. If the compatibility list field is required set that checkbox to true.

On the save of the Ticket verify that all items are part the compatibility list.

Allow using a preference to override adding an item that is not on the compatibility list.

Resolution:

The program was modified to implement the proposed solution.

PR 10456 Ticket created from RA process pulling incorrect information

DLL:RETURNAUTHORIZATION

Release Notes:

Issue Reported:

Currently some fields are being copied over to a new ticket when creating a ticket through the RA process. The following are the only fields that should be copied in the RA process.

In RA process, when user clicks yes to "create ticket" option, these are the only fields that should come from the RA/Job information:

Acct,
Name, addr1, addr2, addr3,
City, st_abbr, zip
ddate = RA-pickupdate
ordby = RA-Representative
office - RA office
notes - from RA job
sname, saddr1, saddr2, saddr3,
scity, sstate, szip, scountry,
userlogin = RA CS-User
loc1 - job, loc2 - job, loc3 - job

All other fields in the ticket header should act as if the user clicked on the ADD button in the rental ticket form and NEVER Cloned from a ticket.

Investigation Results:

A few extra fields were being copied over instead of being blank.

Result of this report:

The logic behind creating a ticket from RA was modified so that only the above fields are being cloned over.

Corporate Services Release Report

Printed: 8/26/2009 11:31:11 AM

Page 5 of 6

Release Date: 8/14/2009

RFM 10321 New Permission to restrict converting a Bid to a Ticket

APP:TRAKQUIP

DLL:PROFL

APP:RTMS

Release Notes:

New Capability:

Added a new permission restriction in the Rental Ticket permissions group to restrict the ability to convert a Bid to a Rental Ticket.

Resolution:

The new permission was added, and hooks were added into the logic behind converting a bid to a rental ticket to prevent users with that permission restricted from doing so.

RFM 10000 Allow user to clone a ticket to a bid

APP:RTMS

APP:TRAKQUIP

DLL:PROFL

Release Notes:

Customer Request:

Provide the ability to clone a Ticket into a Bid

Proposed Modifications:

- 1.) Provide a new menu option on the "Rental Contract->Bid Options" menu to "Clone Ticket to Bid"
 - 2.) When selected, perform the same cloning process used by the existing "Convert Bid to Rental Contract" function, except in reverse, so that a new bid is created based on the current rental contract.
 - 3.) Note:
 - a. Do not clone the creation dates
 - b. Do not clone the ship date, set it to the current date
 - c. Set the "inside sales person" field to the user that performs the clone (preference controlled)
 - d. Do not clone the "PO Number"
 - e. Do not clone the "Customer Ref Number"
 - f. All pricing information should be cloned as well.
 - 4.) Provide a preference option to activate this feature and a new permission restriction to control access to it. (Preference was not required, only permission)
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RFM 10510 Create a closeout to conform to the standard XML PIDX format

DLL:PROFL

APP:RTMS

Corporate Services Release Report

Printed: 8/26/2009 11:31:11 AM

Page 6 of 6

Release Date: 8/14/2009

RFM 10510 Create a closeout to conform to the standard XML PIDX format

Release Notes: _____

New Capability:

Create a closeout to conform to the standard XML PIDX format.

Resolution:

A new closeout was created that conforms to the standard XML PIDX format.