

# Corporate Services Release Report

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## Release Date: 8/31/2009

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PR 10624 CS\_EDI Oildex problem with new tax functionality

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APP:CS\_EDI

DLL:INVOICE

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### **Release Notes:**

Issue Reported:

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The Oildex export is throwing an error when calculating taxes.

Investigation Results:

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When the tax changes were implemented all RTMS invoices were calculated at run time. Now that the new tax logic has been implemented in RTMS, the tax information is saved in tables. If the export determines an invoice is already saved in the tax tables the calculate logic is skipped along with logic that passes tax information out of the function.

Result of this report:

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Changes were made to pass the tax information out if the invoice has already been calculated.

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PR 10613 Inventory quantities incorrect and out of synch after ticket return using autorepair option

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DLL:MAINT

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### **Release Notes:**

Issue Reported:

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After returning pipe joints (non-serialized) from a rental ticket when the auto-repair flag is set on the inventory item, the total out and total on hand quantities on the inventory record do not match the total out and total on hand quantities on the associated bin locations for the item.

Investigation Results:

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Examination of the bin location history shows that when an item is sent to a Fleet work order on a rental ticket return, when the quantity greater than one, only one item is marked out to the bin location, but the entire quantity is marked out on the inventory item. When the work order is completed, the entire quantity is restored to the bin location and the inventory record quantity is left out of synch.

Result of this Report:

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The export to work order procedure was modified to make sure that the entire quantity sent to the work order was removed from the total inventory and the bin location.

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PR 10618 Tax information not carrying to AR from the Invoice

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APP:AR

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### **Release Notes:**

Issue Reported:

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The customer reports that since the last update, tax information from TrakQuip invoices is not being carried over into AR during the import.

Investigation Results:

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Investigation reveals that when using tax by line or multi tax logic, the system is using an incorrect counter to reference the stored tax data. The function is failing, but the import simply continues without the tax data.

Result of this report:

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The AR import routine was updated to use the proper counter when processing tax information by line.

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## Release Date: 9/2/2009

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PR 10642 Sales Tax Problems

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APP:ExcelClose

DLL:INVOICE

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## Release Date: 9/2/2009

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PR 10642                      Sales Tax Problems

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DLL:REPORTS

APP:RTMS

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### **Release Notes:**

Issue Reported:

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The customer has reported a tax issue in RTMS The Sales Report By GL and the invoice total on the screen match and the arfy export and invoice style 5 totals match. However, they don't all match each other.

Investigation Results:

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Invoice style 5 and the ARFY export (ExcelClose application.) are not pulling from the new tax tables.

Result of this report:

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Invoice style 5 and the ExcelClose were modified to pull from the new tax tables.

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## Release Date: 9/4/2009

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PR 10547                      Return columns show when program opens and clear on 1st use

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APP:RTMS

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### **Release Notes:**

Issue Reported:

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When opening RTMS, the return columns - blue columns associated with the Show Return button on the DT screen - have begun displaying when the program opens, then clear on 1st use of the screen.

Investigation Results:

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Per development, these columns should be cleared on load and not be displaying.

Result of this report:

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Return columns are not displayed until user clicks 'Show Return' button.

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PR 10611                      The first Hold is misspelled in the below statement from preference 'Use Hold and Release'

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DLL:PROFL

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### **Release Notes:**

Issue Reported:

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The first Hold is misspelled in the below statement from preference 'Use Hold and Release' in preference group Rental Ticket

If checked, tickets will be placed on old if credit code is Warn or Hold (see preference -Block on Hold- below), or if the customer's credit limit is exceeded. Using this option, tickets must be released prior to posting if preference to Allow Printing of Rental Tickets on Hold or Allow Printing of Ship Tickets on Hold requires it.

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PR 10638                      Function doResetDTTimesBilled does not exclude credit memos when calculating the number of times bil

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APP:TRAKQUIP

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Release Date: 9/4/2009

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PR 10638                      Function doResetDTTimesBilled does not exclude credit memos when calculating the number of times bil

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**Release Notes:**

Issue Reported:

Function doResetDTTimesBilled does not exclude credit memos when calculating the number of times billed

Investigation Results:

Query does not include exclusions for credit memo and re-billing invoices

Result of this report:

Added code to exclude credit memo and re-billing invoices. Also insured that repair invoices are excluded.

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PR 10625                      Max characters in item description produces an error

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APP:TRAKQUIP

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**Release Notes:**

Issue Reported:

When entering the max amount of characters in the item description field the system reported an error.

Investigation Results:

Additional characters (ASCII 7) were found in data. This represents a single character in the text box, but 2 bytes when stored in the database

Result of this report:

Added code to limit the data in the text box to 255 characters when stored.

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PR 10616                      Fractional truncation error

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APP:Fleet

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**Release Notes:**

Issue Reported:

While performing legacy update of request\_guid data the following error is received.

System Message

While performing legacy update of request\_guid data the system reports error -2147217885 [Microsoft][ODBC SQL Server Driver]Fractional truncation. Please contact Corporate Services for assistance.

OK

This issue can be reproduced by running the following query:

DELETE FROM fixes where fixname = 'REQID1'  
and setting a few of the request\_guid values in the table tblservice\_requests to zero.

Investigation Results:

I was able to run the fix successfully by removing the no lock option from the initial fixes query. If you search for the following line of code you will find where the error is being thrown.

strWai = "performing legacy update of request\_guid data"

Result of this report:

Added LegacyCode to remove NO lock option because recordset is opened dynamically.