

Corporate Services Release Report

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Release Date: 11/9/2009

RFM 10713 **Credit Status Window**

DLL:PROFL

APP:RTMS

Client Request:

The first request is for a modification that will display credit details for our customers; we would like to refer to this modification as a Credit Status Window.

This modification must provide our users (primarily dispatchers) with the ability to list all customer master accounts, select a customer from the list and then provide the credit status of the selected customer master in the form of an on-screen window.

The Credit Status Window must include the customer name, customer number, master account number, the credit code set for the customer and the Total Daily Amount on Rent for the customers in the master account. The credit limit to be checked will be the credit limit stored on the customer record with a customer number equal to the master account number.

This feature needs to be in the form of an RTMS form/screen and must be available without having to create a Delivery Ticket or use the Customer/Vendor Maintenance screen.

Create preference to enable Credit Group functionality.

Proposed Modifications:

Create new form displaying the following fields:

- Customer Number: (drop down)
- Customer Name: (drop down)
- Customer Credit Limit: (drop down)
- Customer Credit Code: (drop down)
- Show Master Account Number
- Show Total Daily Amount on Rent for Customer:

All fields should be included in search filters and should be view only.

If credit code is a hold code or customer is over their LIMIT, field or font highlighted so that is stands out to user.

Release Date: 11/10/2009

PR 2009102601 **Solomon sales person integration issue**

APP:DynamicsSL

Client Reports:

When pulling over the salesperson (employees) into RTMS from Solomon there are extra characters at the end of the sales_person code. We need to strip out any additional spacing or characters.

Investigation Results:

Several fields were not being trimmed properly. This could cause issues with fields in the Solomon database that had trailing spaces.

Result of Report:

All fields were properly trimmed and made upper case as appropriate.

Release Date: 11/11/2009

PR 2009111002 **Total contains sales tax doubled on POS Invoice**

APP:TRAKQUIP

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PR 2009111002 Total contains sales tax doubled on POS Invoice

Client Reports:

POS Invoice appears to be doubling the sales tax amount in the total of the invoice

Investigation Results:

When the POS invoice style was created (sometime prior to 2003), it used the Function GetInvcSummary was used to derive the sub total, tax and total. At the time, the InvoiceSummary.Net value did not include taxes. Later, InvoiceSummary.Net was updated to include the sales taxes.

Therefore the code in the POS Invoice Style is currently reporting taxes twice in the invoice total.

Result of Report:

Code was modified to eliminate duplicate addition of taxes by utilizing the values found in tbl_tax_calc_headers rather than those derived from GetInvcSummary.

Release Date: 11/12/2009

RFM 10260 Add ability to edit REV/APP tickets

DLL:PROFL

DLL:REVAPP

APP:RTMS

Client Request:

1.) Currently, when using the Review and Approve process, a snapshot is only taken when the ticket is moved from one status to another. Provide a mechanism to take a snapshot of the ticket within the same status if any amount changes and the ticket is saved.

2.) Currently, after tickets are advanced to Status three (READY FOR BILLING) and are invoiced, the status on the ticket remains set to status three. Provide an additional status label to use for tickets that have been invoiced. This status should have the same restrictions as status level three.

Proposed Modifications:

1.) Add a preference and the needed logic to take snapshot of a ticket while it is in the same status when any dollar amount changes and the ticket is saved.

2.) Add a preference and the needed logic to take a snapshot of the ticket and set its status to (4th status) when the ticket is invoiced. When ticket is in status 4 it will have the same restrictions as status 3.

PR 2009102102 Pre-invoice not calculating net amount for O type items

APP:RTMS

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PR 2009102102 Pre-invoice not calculating net amount for O type items

Client Reports:

When using an O itype with an additional amount and usage days, the system reports the expected amount for the line total on the delivery ticket printout, but zero for the line total on the pre-invoice.

Investigation Results:

When printing the delivery ticket, the line total is determined by multiplying the quantity on the line item by the number of usage days. When printing the invoice or pre-invoice, however, the number of additional days is used rather than the number of usage days. This works as expected for all other rental items, but the system is setting the number of additional days for O type items to zero during the invoice or pre-invoice routine.

Result of Report:

Modifications were made to carry over the additional days quantity for this client only.

PR 2009102101 Timeout error received while running usage days report

DLL:REPORTS

Client Reports:

After installing the update including PR 2009060904, the client reports a timeout error while running the usage days report.

Investigation Results:

Investigation reveals a slight improvement in performance can be gained with some adjustments to the query.

Result of Report:

Modifications were made to reduce the number of records returned by the subquery added for PR 2009060904 and to set the query timeout to unlimited for this report.

PR 2009102702 Rental Preference 'Default stop date same as return date' should not be visible for RTMS

DLL:PROFL

Client Reports:

The Rental Preference 'Default stop date same as return date' is not populating the stop date.

Investigation Results:

Investigation found that the functionality for this preference never existed in RTMS and needs to be hidden.

Result of Report:

The preference will no longer be visible in RTMS.

RFM 10735 Add Permission to Restrict 'Transfer Job to Master Ticket'

DLL:PROFL

APP:RTMS

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RFM 10735 Add Permission to Restrict 'Transfer Job to Master Ticket'

Client Request:

Add a permission flag to be able to restrict the 'Transfer Job to Master Ticket' feature in the Delivery Ticket menu.

Proposed Modifications:

A new permission, "Job - 'TransferJob to Master Ticket' menu option" was added to RTMS that allows administrators to restrict access to the Transfer Job to Master Ticket menu option.

PR 2009102705 Rental History Spreadsheet is no longer ordering by Rental Date

APP:RTMS

Client Reports:

Client Reports that the Rental History spreadsheet is no longer ordering by the Rental date, that it appears to have no sort in place.

Investigation Results:

This issue was introduced by PR 2009100601 which corrected issues with handling of international date formats.

Result of Report:

Modifications were made to revise the solution to 2009100601 so that proper sorting by date could be maintained.

PR 2009102604 Add tax_date check to RTMS

DLL:INVOICE

APP:RTMS

DLL:BILLG

Client Reports:

When generating a credit memo in RTMS, the tax amount to credit is calculated based on the current rates for the tax code. If the rates have changed since the original invoice was generated, this will create a discrepancy between the amount of tax charged and the amount credited.

Investigation Results:

The invoice cloning logic will always use the current tax rates.

Result of Report:

Modifications were made to add a "tax date" field to the invoice header form and table. When generating a credit memo, the tax date on the credit memo is set from the original invoice and this date is used in place of the invoice date when determining the tax rate to apply.

NOTE: This only affects clients using the n-tier taxing option.

PR 2009102901 Inventory field containing the Kit Code or Motor Assembly Code is no longer visible

APP:RTMS

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PR 2009102901 Inventory field containing the Kit Code or Motor Assembly Code is no longer visible

Client Reports:

The Inventory field containing the Kit Code or Motor Assembly Code is no longer visible. This field is used in relation to Inventory Preference 'Kit Code Caption' and Rental Ticket Preference 'Use Motor Assembly Logic'. Reference RFM 8488.

Investigation Results:

Past changes inadvertently set this field to no longer be visible for any client.

Result of Report:

Restored visibility of kit code field for all clients.

PR 2009110401 Stop date not set on sales items when sold on ticket

APP:RTMS

Client Reports:

When marking a sales item sold on the delivery ticket, the stop date is not being set and this is causing problems calculating the pre-invoice for the next billing cycle.

Investigation Results:

The customer is using specialized logic that processes the sale item logic on the ticket rather than when the item is invoiced. Normally the stop date is set on the sales item to indicate the day the item was sold, but this is not happening with this specialized logic.

Result of Report:

Modifications were made to set the stop date on sales items sold via the ticket return form to indicate the actual date of the sale.

PR 2009102902 UnReceiving inventory on PO could result in Inaccurate Inventory Count

DLL:INVTY

APP:PO

Client Reports:

Inventory Count in bin location does not match the Inventory Valuation Report. The Valuation report showed 10, but the bin location showed 30.

Investigation Results:

Research found that the item was received correctly but then un-received after already being transferred out of the bin to a new location. This resulted in a miscalculation.

Result of Report:

Modifications were made to correctly update inventory when un-receiving items in the Purchase Order Module. In this particular case, the user will be required to transfer enough items back into the original bin before completing the un-receive.

PR 2009110503 Remove Add Days from Grouping Criteria

DLL:INVOICE

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PR 2009110503 Remove Add Days from Grouping Criteria

Client Reports:

On the invoice printout, items are being grouped by the following criteria:

Description
itype
Min Charge
Additional Days
Additional Amount
Start Date
Stop Date
Discount
Taxable
Month Charge

The additional days field is not being set consistently. This is causing problems with the grouping on the invoice, and should be removed as a grouping criteria for this customer.

Investigation Results:

Due to some differences in the way initial term invoices and renewal invoices are generated, the additional days field is not always a good indicator of whether items should be grouped. The remaining criteria is sufficient.

Result of Report:

Removed the use of additional days field as criteria for grouping for this client.

PR 2009110403 CSView_User_Assignment_List View has hard-coded reference to rm_lm

DB:CS_SQL_SCRIPTS

Client Reports:

Client reports an error message when trying to update their rm_lm database.

Investigation Results:

Investigation reveals that the CSView_User_Assignment_List View is hardcoded to the database name rm_lm.

Result of Report:

Modified the view definition to remove references to the database name rm_lm.

RFM 9949 Invoice Export Specification - PEACHTREE 2003

APP:RTMS

Client Request:

The Peachtree 2003 Invoice Export was changed for one client to export the information that their install of Peachtree expects.

Usage Statement:

The user needs to set their accounting software to Peachtree 2003 and specify an export path.

Please refer to the "Help Files" for more information regarding these features.

PR 2009092802 Incorrect Total Out displayed on Rental History form

DB:CS_SQL_SCRIPTS

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PR 2009092802 Incorrect Total Out displayed on Rental History form

APP:RTMS

Client Reports:

The Rental History window does not show correct Total Out where there are items duplicated on multiple rows. The problem occurs when there are partial returns on a ticket.

For example, on a D type Delivery Ticket, if Item A on row 1 is fully returned and the same Item A on row 2 is still out, the total out field in the Rental History ignores the quantities that has been returned on row 1, and calculates the sum of all rows for Item A. Conversely, for R type Repair Tickets, if Item B on row 1 is fully returned and the same Item B on row 2 is still out, the total out field in the Rental History ignores the quantities that is out on row 2, and does not include the actual quantity that is out in the Total Out field.

The workaround found is to modify the description even though the string value is different. The addition of just a single character (e.g. adding a "_" or "*") at the end of the description corrects the Total Out value in the Rental History window."

Investigation Results:

Investigation reveals that this is happening when items are partially returned from a repair ticket. The function that splits the partially returned line into two lines for a repair ticket is setting the prev_sold field to null, rather than zero. When the ticket is saved a second time, the null is replaced with a zero. The logic that calculates the total out is not properly handling a null value in the prev_sold field. This only happens on repair tickets because repair items table doesn't not have a default value for the prev_sold field. The ticket items table defaults this value to zero.

Result of Report:

Modifications were made to properly handle a null prev_sold amount in the item history form and to set the default value of all return qty fields to zero in the repairitem table.

PR 2009111201 System not properly calculating taxes on closed POS invoices

DLL:INVOICE

Client Reports:

The logic which populates the tax calculation tables is producing a zero tax total on all POS invoices that had already been closed to accounting.

Investigation Results:

When calculating the tax on previously closed invoices, the system uses the stored tax_calc value from the invoice line item to avoid producing any discrepancies with the tax amounts that may have already been sent to accounting. For POS invoices, this field is never set to a valid tax amount, so this update results in zero taxes for the POS invoice.

Result of Report:

Modified the tax calculation logic so that closed POS invoices are calculated in the same manner as non-closed POS invoices.

RFM 10752 Custom Delivery Ticket

APP:RTMS

Client Request:

Create a custom delivery ticket per the provided mock up.

Proposed Modifications:

Custom ticket style X was created for client as per the instructions in the client request and the attached mockup.

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RFM 10753

Custom Invoice

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Client Request:

Create a custom invoice per the provided mock up.

Proposed Modifications:

Custom invoice style X was created for client as per the instructions in the client request and the attached mockup.