Corporate Services Release Report

Release Date: 12/8/2009

PR 2009120401 **Need to add 1099 flag to the PO export for Accpac**

APP:PO

This case has been entered to investigate the following:

Client Reports:

The flag that sets the 1099 field in the PO export is not being populated with a "7". We need to verify that the link between the "1099 Required" on the vendor maintenance and the field being populated with the "7" is working properly.

Investigation Results:

The accounting export was not originally set up to consider the '1099 required' flag in vendor maintenance.

Result of Report:

The accounting export was modified so that it now properly flags vendors that are marked as '1099 required' on the export.

PR 2009111604 **Issue with "Discount on new invoice" functionality recreating closed invoices**

DLL:PROFL

APP:RTMS

This case has been entered to investigate the following:

Client Reports:

Currently, once the discount invoices are created, the client's personnel go through and change GL accounts to the appropriate discount GL. Once these changes are made, the original invoice and the discount invoice are closed to accounting.

If at any point in the future they go back and re-print the original invoice, the discount invoice is being changed back to the original GLs. This is causing some audit reporting to fail because the Sales by GL in RTMS and the GL posting reports in AR don't balance.

Investigation Results:

Upon further investigation, we are not simply changing the GLs, but deleting and recreating in whole the discount invoice.

Result of Report:

The invoice preference "Prevent Discount Invoice Re-Creation" was added. This preference will cause discount invoices that were closed out to no longer be recreated when you print an invoice. Discount invoices that are not closed to accounting will still be recreated. This new preference is set to true by default for this client.

PR 2009112501 **Items unposted from fleet work order are not placed back in the original bin locations**

DB:CS_SQL_SCRIPTS

APP:Fleet

DLL:INVTY

Corporate Services Release Report

Release Date: 12/8/2009

PR 2009112501 **Items unposted from fleet work order are not placed back in the original bin locations**

Client Reports:

Issue discovered by Corporate Services Internal Testing.

1.) When posting items to a fleet work order, the parts lines are updated to reflect the cost of the item for the bin location the item was consumed from. When the item is consumed from multiple bin locations, rather than using the average cost across all respective bin locations, the system uses the cost from the last bin location affected.

2.) Un-posting a fleet work order returns the full quantity of each parts line to a single bin location, regardless of whether the parts were consumed from multiple bin locations during the post. It appears to always be using the last bin location the item was pulled from.

3.) When using the function to return parts to inventory or to the vendor, the system allows the user to return the parts multiple times with no regard to the quantity already returned and un-post a quantity previously returned.

Investigation Results:

1.) The fleet work order posting routine is using the cost of the last bin location it pulls the item from as the cost for the parts line.

2.) The entire quantity of the item will be returned to a single bin location when the work order is un-posted.

3.) There is currently no manner of tracking or restricting the quantity of parts line that can be returned to inventory or the vendor on subsequent returns.

Result of Report:

1.) Modifications were made to the fleet work order posting routine to properly set the parts line cost to the average cost of the part across all the bin locations from which item was consumed.

2.) Modifications were made to the fleet work order un-posting routine to properly restore the items to the bin locations from which they were consumed and at the same cost.

3.) Modifications where made to track the number of items returned to inventory or to the vendor and restrict the user from returning or un-posting more than are still available on the parts line.

Release Date: 12/10/2009

PR 2009111603 **Invoice Tax Issues**

DLL:CMNOBJ

DLL:INVOICE

Release Date: 12/10/2009

PR 2009111603 **Invoice Tax Issues**

This case has been entered to investigate the following:

Client Reports:

Client has reported differences between their PROD and TEST environments for the tables tblapproved_invc_hdr and tblapproved_invc_line and wants to know if this is going to cause an issue with information being pushed into their accounting system.

Investigation Results:

Research confirmed the TAXCODE_NAME fields in both the header table and line table were not being populated properly.

The SUB_SECTION fields were verified to be working correctly although not the same as what the client has reported. There were several changes that have occurred between the client's TEST compile and what Corporate Services has as a current code set. When this case is tested again, the INVOICE_STATE_TAX_SUB_SECTION should now read "OKLAHOMA Tax: 2.25" for both PROD and TEST. This applies to all SUB_SECTION fields. Even if slightly different, this field has no bearing on the accounting system. These fields are used for ticket and invoice print outs.

The TAX_RATE field has been made uniform across all line items so the client is accurately reporting the result of said change. All lines items will now have the TAX_RATE field populated.

Result of Report:

Code modifications were performed to correctly populate the TAXCODE_NAME fields.

RFM 10739 **New Permissions to control access to Change Start/Stop and Projected Returns Button**

APP:TRAKQUIP

DLL:PROFL

Release Date: 12/10/2009

RFM 10739 **New Permissions to control access to Change Start/Stop and Projected Returns Button**

Client Request:

Client would like a new permission to lock/unlock the "Change Start/Stop and Projected Dates" button on Bids only.

Overview and Background:

Currently the permission to access the "Change Start/Stop and Projected Dates" button restricts the user from both the Rental ticket and the Bids. To allow users access to the "Change Start/Stop and Projected Dates" button on Bids the client had to also give them access to this button on Rental Tickets.

The client would like to create separate permissions to control access to the "Change Start/Stop and Projected Dates" button on Bids and Rental Tickets.

The client is using the "Lock Stop Rent Date" preference to prevent the users from manually typing in a stop date on the spreadsheet.

They are billing based on the projected return date. They enter for example "169d" in the "Change Start/Stop and Projected return dates" form.

The client would like to prevent the Salesperson inputting the Bid from creating a Return Authorization or stopping a Rental Ticket. They should not have the authority to access the "Change Start/Stop and Projected Dates" button on Rental tickets.

Proposed Modifications:
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1. Add 2 permission restrictions to restrict use of the "Change Start/Stop and Projected Dates" button
2. The existing permission will continue to restrict both and must be un-checked to allow the use of the two new ones (to maintain backward compatibility)
3. The first of the new restriction will control the use of the "Change Start/Stop and Projected Dates" for bids only
4. The second of the new restrictions will control the use of the "Change Start/Stop and Projected Dates" for other rental ticket types (D, T, I)
5. Test
6. Document

PR 2009113001 **Order the return of line items the same as they were pulled**

DLL:INVTY

Release Date: 12/10/2009

PR 2009113001 **Order the return of line items the same as they were pulled**

This case has been entered to investigate the following:

Client Reports:

Issue discovered by Corporate Services Internal Testing.

When an invoice is deleted, the line items are not necessarily returned to inventory in the same order they were drained from the profit center.

Investigation Results:

No sorting was included in the code for the function doGetOrigInvcTransCost.
This is only applicable when a quantity of items was "drained" from multiple bins in a profit center.
While this has no impact on the result, it is easier for someone validating the transaction with a report to see the data in the same (but reversed) order.(Last Sold, first returned)
This also insures that transactions prior to the most recent invoice creation are considered which was discovered during investigation.
This can occur if the invoice is created, deleted, inventory adjusted and then re-created. This can cause a situation where the re-creation uses a different set of bins than the original.

Result of Report:

Modified Function doGetOrigInvcTransCost to include reverse sorting of the records so that the inventory will be replaced in the reverse order it was drawn. (Last Sold, first returned)

RFM 10810 **Changes on FIC delivery ticket style**

APP:RTMS

Client Request:

A client requested we make several changes to their hard coded delivery ticket style.

Proposed Modifications:

The ticket was modified per the client's request.

PR 2009120202 **Item Number overlaps the Description on Kit Print out**

APP:TRAKQUIP

Client Reports:

Client Reports when on the Kit Maintenance form the user clicks the "Print" button to print the Kit list. The "ITEM" column is overlapping the "DESCRIPTION" column. Attached is an example.

Investigation Results:

The column widths are built dynamically based off the widest value being printed. The item column only allows enough space for the widest item, but no extra space after it.

Result of Report:

More space was added between the item and description columns.

PR 2009120104 **Discount GL Code is not appearing on Custom Style X**

DLL:BILLG

Release Date: 12/10/2009

PR 2009120104 **Discount GL Code is not appearing on Custom Style X**

This case has been entered to investigate the following:

Client Reports:

When there is a discount on an Invoice, the GL Code description should print at the end of the Invoice with the Percent of the discount given.
Client is using "Expand and Replace GL Code" preference. It appears that the lines items that have extended GL Codes are not printing the GL description on the Clients custom Invoice style "X".

Investigation Results:

Investigation reveals that this is due to an error building the GL cross reference table in RTMS. When saving the GL codes, an ambiguous column name error occurs due to the "gl_code" column in the glperoffice table and the system cannot link the expanded code back to the base code to retrieve the description.

Result of Report:

Modifications were made to correctly indicate the table specifications when building the GL cross reference table in RTMS.

PR 2009120102 **Potential to return more than delivered on Rental Ticket**

APP:TRAKQUIP

This case has been entered to investigate the following:

Client Reports:

Issue discovered by Corporate Services Internal Testing.

This issue only applies when the same item is stored in multiple locations within the same profit center.

It also only applies when a single order was created with a quantity large enough that the system pulled the inventory from 2 or more bins.

Investigation Results:

Investigation confirms that the return form may set the quantity of items to be returned to a bin to the total out rather than the number that were actually pulled from the bin location.
Investigation also reveals that when the preference to return to a different location than delivered is turned on, the items are transferred to that location after the return is processed. - This is the expected behavior.

Result of Report:

Code changes were made to insure that the quantity returned to a bin location does not exceed the quantity pulled from the location.

PR 2009120403 **Conversion error when using Work Order tag number with more than 3 decimals**

APP:Fleet

Release Date: 12/10/2009

PR 2009120403 **Conversion error when using Work Order tag number with more than 3 decimals**

This case has been entered to investigate the following:

Client Reports:

Client is reporting they are getting a SQL Conversion error when trying to use a tag number with more than two decimal places. Customer is using the preference to "Notify unfulfilled items, after posting."

Investigation Results:

The SQL string used to determine if there are unfulfilled items was not properly formed to account for alphanumeric strings. It would therefore error out if the tagnumber contained a decimal or an alphabetic character.

Result of Report:

The SQL statement was modified so that it was properly handling cases where the tag number was an alphanumeric string.

PR 2009111902 **When converting to multi-bin cost has not been included in the past.**

APP:TRAKQUIP

DLL:INVTY

This case has been entered to investigate the following:

Client Reports:
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1. Each year, the inventory is audited. After the audit, the inventory history is deleted and then re-initialized using the convert to multibin option. In the past, the cost has not been established when this occurs. All items need to be loaded at their current cost found on the inventory screen.

2. In the past, the client has edited the "Purchase Cost" option to allow the items to be updated with the most recent cost. The purchase cost on the inventory screen is no longer editable because it represents the average cost of all locations. The client requires that the managers know he most recent cost so that if they need to sell the item, they know what they should charge.

Investigation Results:

Investigation confirms that the convert to multi-bin utility does not capture cost
Confirmed that the Inventory Cost field is no longer editable except when preference to record cost for non-inventory items is turned on in which case, the field is editable only for non-inventory items.

Result of Report:

Added code to capture inventory record cost when converting to multi-bin. The cost from the inventory record is now used at the bin level to record the cost.

Add a new text field to the inventory screen to display (not store) the most recent purchase cost from the purchase order module.

PR 2009110901 **Search ticket header not returning records when record already loaded on Ticket tab**

APP:RTMS

Release Date: 12/10/2009

PR 2009110901 **Search ticket header not returning records when record already loaded on Ticket tab**

This case has been entered to investigate the following:

Client Reports:

Client reported that when they searched for all "Never Billed" tickets for customer "shell*" no records were being returned and they know they have eligible tickets out there.
This was replicated locally by pulling up a ticket on the Delivery Ticket Tab then going to "Delivery Ticket", Search and entering the criteria. Gave customer work around of clearing the ticket tab and then doing a ticket search.

Investigation Results:

Investigation reveals this is linked to recent changes to add the "ship from" and "ship to" addresses to the ticket header on RFM 9553. When the search function loads the ticket header form to allow the user to enter the customer number, etc. for the search, the form attempts to load the address information stored on the current ticket and uses the address as an additional criteria in the search. If the "ship from" address is blank, the system assumes the address for the office should be used and the search is restricted to only tickets using the address of the office as the ship from address. The form should never be loading the current ticket's address information in query or add mode.

Result of Report:

Modified the system so that the current ticket's address is not loaded in query or add mode.

PR 2009121001 **Material Tickets not returning an results when seraching by "OTHER"**

APP:Material

This case has been entered to investigate the following:

Client Reports:

In the material tickets application, when you choose the drop down option for "OTHER" you get the message "No Records Found.". However there are thousands of records in the table tblmat_otherhdr and tblmat_otheritems.

Investigation Results:

A new preference was incorrectly overwriting the 'Other' index. This was causing the query to attempt to pull records from the wrong table.

Result of Report:

The program will now correctly preserve the 'Other' index with or without the preference turned on.

RFM 10713 **Credit Status Window**

DLL:PROFL

APP:RTMS

Release Date: 12/10/2009

RFM 10713 **Credit Status Window**

Client Request:

The first request is for a modification that will display credit details for our customers; we would like to refer to this modification as a Credit Status Window.

This modification must provide our users (primarily dispatchers) with the ability to list all customer master accounts, select a customer from the list and then provide the credit status of the selected customer master in the form of an on-screen window.

The Credit Status Window must include the customer name, customer number, master account number, the credit code set for the customer and the Total Daily Amount on Rent for the customers in the master account. The credit limit to be checked will be the credit limit stored on the customer record with a customer number equal to the master account number.

This feature needs to be in the form of an RTMS form/screen and must be available without having to create a Delivery Ticket or use the Customer/Vendor Maintenance screen.

Create preference to enable Credit Group functionality.

Proposed Modifications:

Create new form displaying the following fields:
- Customer Number: (drop down)
- Customer Name: (drop down)
- Customer Credit Limit: (drop down)
- Customer Credit Code: (drop down)
- Show Master Account Number
- Show Total Daily Amount on Rent for Customer:

All fields should be included in search filters and should be view only.

If credit code is a hold code or customer is over their LIMIT, field or font is highlighted so that is stands out to user.