

Corporate Services Release Report

Printed: 1/18/2010 3:31:14 PM

Page 1 of 4

Release Date: 12/22/2009

PR 2009120901 Issues with printing Tickets/RA's by batch

APP:TRAKQUIP

DLL:TICKET

Client Reports:

When printing a range of Rental Tickets, the extended totals are not printing. When printing a range, extended totals should print based on the category settings. i.e. the category "FE" is set to "print extended totals" but tickets for category "FE" do not print the totals.

The original client request asked that the user be able to print both the RA's and Tickets at the same time. Currently user has to choose one and then repeat the process for the other.

Set the default options on the "print a range of rental contract form" as follows:

Checked: use office, change printer, include printed

Not checked: print preview, include closed, print rental contract, print return authorization

Result of Report:

Modifications were made to the "print a range of rental contracts" function as requested. New fields were added to the parameters form for the RA range to support printing both the Ticket and the RA at the same time.

RFM 10827 Inventory flag to mark item as Disposable

DB:CS_SQL_SCRIPTS

APP:TRAKQUIP

DLL:PROFL

Client Request:

Client would like to add a checkbox to the Inventory tab called "Disposable". When this checkbox is checked and a user adds the item to a Rental Contract they would like that row on the spreadsheet to highlight yellow.

There will be no billing logic associated with this modification. This is simply a visible indication on the ticket spreadsheet.

Overview and Background:

Proposed Modifications:

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1. Add a preference to display the "Disposable" flag
 2. Include in the description of this preference that its only function is to highlight the lines on a rental ticket.
 3. Modify the inventory screen to accommodate the "Disposable" flag and add tool tip to describe the functionality
 4. Modify the database to store the value of this flag - default = 0 (False)
 5. Modify the DTReposition function to recognize this flag and set the background color to Yellow as true otherwise the normal color.
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RFM 10839 Non-Inventory Items with preventative maintenance

DLL:MAINT

DLL:PROFL

Corporate Services Release Report

Printed: 1/18/2010 3:31:14 PM

Page 2 of 4

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RFM 10839 Non-Inventory Items with preventative maintenance

Client Request:

The client would like to begin using the "Send Item to work Order" and "Schedule Preventative Maintenance Work Orders" menu options to manage preventative maintenance for items flagged as non-inventory items.

The client would also like to have additional preventative maintenance options for frequency and the ability to schedule items for maintenance when the preventative maintenance is due within a specified number of meter units.

Overview and Background:

Currently, the client does not track inventory quantities and has all items flagged as non-inventory items, but the client would like to begin using the preventative maintenance scheduler to generate preventative maintenance work orders for trucks.

The system currently has restrictions in place that prevent placing a non-inventory item out on a Fleet work order and any item with a zero total inventory quantity is not considered by the preventative maintenance scheduler.

Proposed Modifications:

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- 1.) Provide a preference option to "Allow non-inventory items on work orders." When set, allow inventory items that are flagged as non-inventory to be placed on Fleet work orders and be considered by the preventative maintenance scheduler. This should never affect the inventory counts.
 - 2.) On the preventative maintenance scheduler, in the meter options section, provide the ability to "Include PM tasks due within meter units noted." This should work in reference to the meter triggers in the same manner as the existing option, "Include PM tasks due within days noted" works in reference to the days triggers.

PR 2009121701 Cloning Options Issue - enhancement to 10515

DLL:BILLG

APP:TRAKQUIP

DLL:PROFL

This case has been entered to investigate the following:

Client Reports:

A modification on RFM 10515 created a preference setting to control the default value of the Credit Memo Comment Checkbox on the clone options form. The client wants to disable the check box so that the user cannot alter the setting.

Result of Report:

An additional invoice permission was added to restrict users from changing options offered by clone form for credit memos.

PR 2009121401 Incorrect inventory type code filter used in report query

APP:TRAKQUIP

Corporate Services Release Report

Printed: 1/18/2010 3:31:14 PM

Page 3 of 4

Release Date: 12/22/2009

PR 2009121401 Incorrect inventory type code filter used in report query

Client Reports:

Issue discovered by Corporate Services Internal Testing.

The Rental Ticket Report "Delinquent Rental Returns " is not reporting the correct information.

Investigation Results:

In report query, 'g_sSItypes' (Sales Inventory type codes) and 'g_sNCItypes' (Comment Inventory types codes) are concatenated without comma separator which results in the incorrect inventory type code lists causing the incorrect records to be displayed on the report.

Result of Report:

A code change was made to insert a comma between the two global itype variables.

RFM 10834 Clone Ticket Restrictions

APP:TRAKQUIP

DLL:PROFL

Client Request:

New permissions to restrict

- Clone Invoiced Ticket
- Clone No Charge Ticket
- Clone Closed Ticket
- Clone a ticket created on a different date (restrict user from cloning a ticket with a different creation date. User can only clone a ticket if it has today's creation date and it has not already been invoiced)

Added 11/12/09:

-Clone entire ticket - restrict certain users from cloning an entire ticket. When cloning, user is presented with options. When restricted, the only option available on the ticket will be "clone header only"

Currently when cloning a ticket header the minimum amount is cloned as well. Client would like the minimum amount in the ticket header to be omitted from the cloning process

Overview and Background:

Client's rental process requires one category per rental ticket. If their customer is ordering more than one category within that same call, the user must enter multiple tickets. Currently a user enters the ticket for the first category then clones the ticket to create the remaining tickets for the other categories. This is the only cloning functionality the client wants to allow a user to do.

Client has found issues when a user has cloned a ticket that has already been invoiced and closed so they would like a way to restrict the users from recreating those issues again.

Proposed Modifications:

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1. Add new preferences requested
 2. Modify clone invoice code to respond to new preferences
 3. Test
 4. Document in the help files.

PR 2009110203 Update invoice calculation views to make use of new tax tables

DB:CS_SQL_SCRIPTS

Corporate Services Release Report

Printed: 1/18/2010 3:31:14 PM

Page 4 of 4

Release Date: 12/22/2009

PR 2009110203 Update invoice calculation views to make use of new tax tables

Client Reports:

The invoice calculation views CSVIEW_INVC_Invoice_Total, CSVIEW_INVC_Line_Totals, and CSVIEW_INVC_Lines_Master_with_Totals_And_TaxCode in the TrakQuip and RTMS databases should be updated to reference the new tax tables for more accurate tax reporting.

Investigation Results:

A note was made to update these with cases 10267, 10433, & 10446, but this change was not made at the time these were completed.

Result of Report:

The views were updated to reference the new tax tables.

Release Date: 12/23/2009

PR 2009122301 Processing Sale of Rental Item at Return is Causing 'Object variable or With block variable not set'

APP:RTMS

This case has been entered to investigate the following:

Client Reports:

When the user attempts to partially sell rental items on a line, RTMS is generating the following error:
rstNewLine.Addnew Number 4 91: Object variable or With block variable not set. Error occurred on line 1.

Investigation Results:

Upon investigation, code added from Case 10784 to address how the return date is populated from the stop rent date was not coded in the proper place, causing the recordset to be invalid.

Result of Report:

Modifications will be made to correct the misplaced recordset coding.