

Corporate Services Release Report

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Release Date: 12/23/2009

PR 2009122301 Processing Sale of Rental Item at Return is Causing 'Object variable or With block variable not set'

APP:RTMS

This case has been entered to investigate the following:

Client Reports:

When the user attempts to partially sell rental items on a line, RTMS is generating the following error:
rstNewLine.Addnew Number 4 91: Object variable or With block variable not set. Error occurred on line 1.

Investigation Results:

Upon investigation, code added from Case 10784 to address how the return date is populated from the stop rent date was not coded in the proper place, causing the recordset to be invalid.

Result of Report:

Modifications will be made to correct the misplaced recordset coding.

Release Date: 12/30/2009

PR 2009122201 Type mismatch error when saving PO

APP:PO

This case has been entered to investigate the following:

Client Reports:

Client reported that when clicking the "Comment ?" checkbox on unsaved Purchase Orders they were getting a Type Mismatch error.

Was able to replicate this locally by opening the PO module and adding a new PO. Tabbed to the description field on the spreadsheet and typed in a description, then pressed the down arrow and entered another description. With two unsaved descriptions on the PO Spreadsheet, clicked the "Comment ?" checkbox on the first line item and received the error message and the PO module closed.

Investigation Results:

Investigation reveals that the cell to be tested was not properly set. The type mismatch resulted from a text to number comparison.

Result of Report:

Added code to positively set cell and changed text to use Value to Constant test.

PR 2009120305 Can enter Inactive/ Missing items on Ticket

APP:TRAKQUIP

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PR 2009120305 Can enter Inactive/ Missing items on Ticket

This case has been entered to investigate the following:

Client Reports:

Client is using the preference to prevent users from entering "Inactive" or "Missing" items on tickets. When the user enters the item number they are pressing the down arrow on the key board to move to the next row. This is allowing the users to enter "Inactive" or "Missing" items to tickets.

Need to validate not only on the leave cell of the spreadsheet but on the leave row and perhaps even cycle through and validate the items on the save to ensure no "Inactive" or "Missing" items are allowed to be saved to a ticket.

Investigation Results:

Investigation reveals that the logic which attempts to test for the missing and inactive flags on the inventory item was not properly padding the item number entered. In some circumstances, if the sequencing triggered item padding prior to the check or if the item did not need padding, the feature would work properly.

Result of Report:

Modifications were made to ensure the check for the missing or inactive flags associated with the preference "Disallow adding inactive items to tickets" will always act on a properly padded item number. No changes were made to the ticket save logic in order to preserve the ability to edit tickets which may have been entered while the item was not missing or inactive.

PR 2009120304 Users can edit the Job Type field on the main screen of TrakQuip with use static Job List enabled

APP:TRAKQUIP

This case has been entered to investigate the following:

Client Reports:

On RFM 7179 Corporate Services added the ability for clients to edit the Office, Customer, Ship Date, PO Number, and Project/ Job Type Combo Box from the main ticket entry form, without having to open the ticket header.

Client is using the preference to force the users to choose from a static drop down list for the Job Type field. This is being enforced on the Ticket header form. However, the user can type a Job Type into the "Job Type" field on the main ticket entry form and save this information to the database.

Investigation Results:

Investigation reveals that when the Rental Ticket preference "Static Job Type List?" is set, the job type entered is validated against the list of valid job types when saving the ticket header. This validation is not performed when saving the job type on the Rental Contract tab.

Result of Report:

Modifications were made to validate the job type entered on the main rental contract tab in the same manner as the job type entered on the rental contract header form.